

SUN2000-(12KTL, 15KTL, 17KTL, 20KTL)-M0

# User Manual

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**Date** 2024-01-15



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# About This Document

## Purpose

This document describes the SUN2000-8KTL-M0, SUN2000-10KTL-M0, SUN2000-12KTL-M0, SUN2000-15KTL-M0, SUN2000-17KTL-M0, and SUN2000-20KTL-M0 (SUN2000 for short) in terms of installation, electrical connections, commissioning, maintenance, and troubleshooting. Read this document through, understand the safety information, and get familiar with the functions and features of the SUN2000 before installing and operating it.

### NOTE

The SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.

## Intended Audience

This document is intended for:

- Installers
- Users

## Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
	Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.
	Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.
	Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.

Symbol	Description
	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results. NOTICE is used to address practices not related to personal injury.
	Supplements the important information in the main text. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

## Change History

Changes between document issues are cumulative. The latest document issue contains all updates made in previous issues.

### Issue 09 (2024-01-15)

Updated [9 Technical Data](#)

### Issue 08 (2023-05-17)

Updated [1 Safety Information](#)

### Issue 07 (2023-01-17)

Updated [5.1 Preparing for Installation](#)

### Issue 06 (2019-07-02)

Updated [A Grid Codes](#)

### Issue 05 (2019-11-12)

- Updated the appearance and installation diagrams because the structure of the mounting bracket at the lower part of the inverter rear panel is changed.
- Updated the screenshots of the FusionSolar app.
- Updated [E AFCI](#).

### Issue 04 (2019-10-18)

- Updated [5.1 Preparing for Installation](#) and changed the WLAN Smart Dongle to the WLAN-FE Smart Dongle.
- Updated [5.5 \(Optional\) Installing the Smart Dongle](#) and added the installation method of the WLAN-FE Smart Dongle.
- Updated [5.6 \(Optional\) Installing the Signal Cable](#). The Dongle signal cable supports the cascading of multiple inverters.

- Updated [5.6.2 Connecting the RS485 Communications Cable \(Smart Power Sensor\)](#) and added the three-phase three-wire wiring diagram.
- Updated [6.2 Powering On the System](#) and added indicator description about the WLAN-FE Smart Dongle and 4G Smart Dongle.
- Updated [6.3 Commissioning](#), modified the scenario names, FusionSolar app download methods, and app screenshots, and added version description about FusionSolar app supported by the WLAN-FE Smart Dongle.
- Updated [C Setting Export Limitation Parameters](#) and modified the screenshots and parameter description.

### Issue 03 (2019-07-19)

- Added [E AFCI](#).
- Added [F IPS Test \(for Italy CEI0-21 Grid Code only\)](#).
- Added SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.

### Issue 02 (2019-06-30)

- Added [C Setting Export Limitation Parameters](#).
- Added [D Setting Voltage Rise Suppression Q-U Curve](#).

### Issue 01 (2019-05-08)

This issue is used for first office application (FOA).

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# 1 Safety Information

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## Statement

**Before transporting, storing, installing, operating, using, and/or maintaining the equipment, read this document, strictly follow the instructions provided herein, and follow all the safety instructions on the equipment and in this document.** In this document, "equipment" refers to the products, software, components, spare parts, and/or services related to this document; "the Company" refers to the manufacturer (producer), seller, and/or service provider of the equipment; "you" refers to the entity that transports, stores, installs, operates, uses, and/or maintains the equipment.

The **Danger, Warning, Caution, and Notice** statements described in this document do not cover all the safety precautions. You also need to comply with relevant international, national, or regional standards and industry practices. **The Company shall not be liable for any consequences that may arise due to violations of safety requirements or safety standards concerning the design, production, and usage of the equipment.**

The equipment shall be used in an environment that meets the design specifications. Otherwise, the equipment may be faulty, malfunctioning, or damaged, which is not covered under the warranty. The Company shall not be liable for any property loss, personal injury, or even death caused thereby.

Comply with applicable laws, regulations, standards, and specifications during transportation, storage, installation, operation, use, and maintenance.

Do not perform reverse engineering, decompilation, disassembly, adaptation, implantation, or other derivative operations on the equipment software. Do not study the internal implementation logic of the equipment, obtain the source code of the equipment software, violate intellectual property rights, or disclose any of the performance test results of the equipment software.

**The Company shall not be liable for any of the following circumstances or their consequences:**

- The equipment is damaged due to force majeure such as earthquakes, floods, volcanic eruptions, debris flows, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weather conditions.
- The equipment is operated beyond the conditions specified in this document.

- The equipment is installed or used in environments that do not comply with international, national, or regional standards.
- The equipment is installed or used by unqualified personnel.
- You fail to follow the operation instructions and safety precautions on the product and in the document.
- You remove or modify the product or modify the software code without authorization.
- You or a third party authorized by you cause the equipment damage during transportation.
- The equipment is damaged due to storage conditions that do not meet the requirements specified in the product document.
- You fail to prepare materials and tools that comply with local laws, regulations, and related standards.
- The equipment is damaged due to your or a third party's negligence, intentional breach, gross negligence, or improper operations, or other reasons not related to the Company.

## 1.1 Personal Safety

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 **DANGER**

Ensure that power is off during installation. Do not install or remove a cable with power on. Transient contact between the core of the cable and the conductor will generate electric arcs or sparks, which may cause a fire or personal injury.

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 **DANGER**

Non-standard and improper operations on the energized equipment may cause fire, electric shocks, or explosion, resulting in property damage, personal injury, or even death.

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 **DANGER**

Before operations, remove conductive objects such as watches, bracelets, bangles, rings, and necklaces to prevent electric shocks.

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 **DANGER**

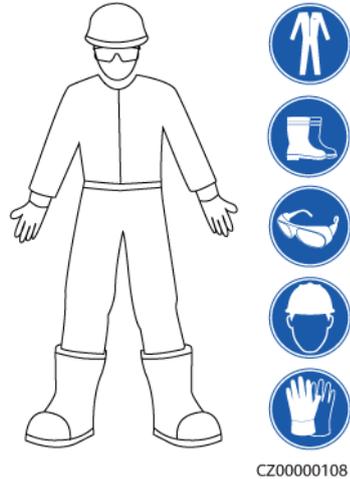
During operations, use dedicated insulated tools to prevent electric shocks or short circuits. The dielectric withstanding voltage level must comply with local laws, regulations, standards, and specifications.

---

 **WARNING**

During operations, wear personal protective equipment such as protective clothing, insulated shoes, goggles, safety helmets, and insulated gloves.

**Figure 1-1** Personal protective equipment



## General Requirements

- Do not stop protective devices. Pay attention to the warnings, cautions, and related precautionary measures in this document and on the equipment.
- If there is a likelihood of personal injury or equipment damage during operations, immediately stop, report the case to the supervisor, and take feasible protective measures.
- Do not power on the equipment before it is installed or confirmed by professionals.
- Do not touch the power supply equipment directly or with conductors such as damp objects. Before touching any conductor surface or terminal, measure the voltage at the contact point to ensure that there is no risk of electric shock.
- Do not touch operating equipment because the enclosure is hot.
- Do not touch a running fan with your hands, components, screws, tools, or boards. Otherwise, personal injury or equipment damage may occur.
- In the case of a fire, immediately leave the building or the equipment area and activate the fire alarm or call emergency services. Do not enter the affected building or equipment area under any circumstances.

## Personnel Requirements

- Only professionals and trained personnel are allowed to operate the equipment.
  - Professionals: personnel who are familiar with the working principles and structure of the equipment, trained or experienced in equipment operations and are clear of the sources and degree of various potential hazards in equipment installation, operation, maintenance

- Trained personnel: personnel who are trained in technology and safety, have required experience, are aware of possible hazards on themselves in certain operations, and are able to take protective measures to minimize the hazards on themselves and other people
- Personnel who plan to install or maintain the equipment must receive adequate training, be able to correctly perform all operations, and understand all necessary safety precautions and local relevant standards.
- Only qualified professionals or trained personnel are allowed to install, operate, and maintain the equipment.
- Only qualified professionals are allowed to remove safety facilities and inspect the equipment.
- Personnel who will perform special tasks such as electrical operations, working at heights, and operations of special equipment must possess the required local qualifications.
- Only authorized professionals are allowed to replace the equipment or components (including software).
- Only personnel who need to work on the equipment are allowed to access the equipment.

## 1.2 Electrical Safety

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 **DANGER**

Before connecting cables, ensure that the equipment is intact. Otherwise, electric shocks or fire may occur.

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 **DANGER**

Non-standard and improper operations may result in fire or electric shocks.

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 **DANGER**

Prevent foreign matter from entering the equipment during operations. Otherwise, equipment damage, load power derating, power failure, or personal injury may occur.

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 **WARNING**

For the equipment that needs to be grounded, install the ground cable first when installing the equipment and remove the ground cable last when removing the equipment.

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 **WARNING**

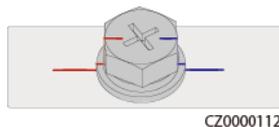
During the installation of PV strings and the SUN2000, the positive or negative terminals of PV strings may be short-circuited to ground if the power cables are not properly installed or routed. In this case, an AC or DC short circuit may occur and damage the SUN2000. The resulting device damage is not covered under any warranty.

 **CAUTION**

Do not route cables near the air intake or exhaust vents of the equipment.

## General Requirements

- Follow the procedures described in the document for installation, operation, and maintenance. Do not reconstruct or alter the equipment, add components, or change the installation sequence without permission.
- Obtain approval from the national or local electric utility company before connecting the equipment to the grid.
- Observe the power plant safety regulations, such as the operation and work ticket mechanisms.
- Install temporary fences or warning ropes and hang "No Entry" signs around the operation area to keep unauthorized personnel away from the area.
- Before installing or removing power cables, turn off the switches of the equipment and its upstream and downstream switches.
- Before performing operations on the equipment, check that all tools meet the requirements and record the tools. After the operations are complete, collect all of the tools to prevent them from being left inside the equipment.
- Before installing power cables, check that cable labels are correct and cable terminals are insulated.
- When installing the equipment, use a torque tool of a proper measurement range to tighten the screws. When using a wrench to tighten the screws, ensure that the wrench does not tilt and the torque error does not exceed 10% of the specified value.
- Ensure that bolts are tightened with a torque tool and marked in red and blue after double-check. Installation personnel mark tightened bolts in blue. Quality inspection personnel confirm that the bolts are tightened and then mark them in red. (The marks must cross the edges of the bolts.)



- If the equipment has multiple inputs, disconnect all the inputs before operating the equipment.
- Before maintaining a downstream electrical or power distribution device, turn off the output switch on the power supply equipment.

- During equipment maintenance, attach "Do not switch on" labels near the upstream and downstream switches or circuit breakers as well as warning signs to prevent accidental connection. The equipment can be powered on only after troubleshooting is complete.
- Do not open equipment panels.
- Check equipment connections periodically, ensuring that all screws are securely tightened.
- Only qualified professionals can replace a damaged cable.
- Do not scrawl, damage, or block any labels or nameplates on the equipment. Promptly replace labels that have worn out.
- Do not use solvents such as water, alcohol, or oil to clean electrical components inside or outside of the equipment.

## Grounding

- Ensure that the grounding impedance of the equipment complies with local electrical standards.
- Ensure that the equipment is connected permanently to the protective ground. Before operating the equipment, check its electrical connection to ensure that it is reliably grounded.
- Do not work on the equipment in the absence of a properly installed ground conductor.
- Do not damage the ground conductor.

## Cabling Requirements

- When selecting, installing, and routing cables, follow local safety regulations and rules.
- When routing power cables, ensure that there is no coiling or twisting. Do not join or weld power cables. If necessary, use a longer cable.
- Ensure that all cables are properly connected and insulated, and meet specifications.
- Ensure that the slots and holes for routing cables are free from sharp edges, and that the positions where cables are routed through pipes or cable holes are equipped with cushion materials to prevent the cables from being damaged by sharp edges or burrs.
- Ensure that cables of the same type are bound together neatly and straight and that the cable sheath is intact. When routing cables of different types, ensure that they are away from each other without entanglement and overlapping.
- Secure buried cables using cable supports and cable clips. Ensure that the cables in the backfill area are in close contact with the ground to prevent cable deformation or damage during backfilling.
- If the external conditions (such as the cable layout or ambient temperature) change, verify the cable usage in accordance with the IEC-60364-5-52 or local laws and regulations. For example, check that the current-carrying capacity meets requirements.
- When routing cables, reserve at least 30 mm clearance between the cables and heat-generating components or areas. This prevents deterioration or damage to the cable insulation layer.

## 1.3 Environment Requirements

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 **DANGER**

Do not expose the equipment to flammable or explosive gas or smoke. Do not perform any operation on the equipment in such environments.

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 **DANGER**

Do not store any flammable or explosive materials in the equipment area.

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 **DANGER**

Do not place the equipment near heat sources or fire sources, such as smoke, candles, heaters, or other heating devices. Overheat may damage the equipment or cause a fire.

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 **WARNING**

Install the equipment in an area far away from liquids. Do not install it under areas prone to condensation, such as under water pipes and air exhaust vents, or areas prone to water leakage, such as air conditioner vents, ventilation vents, or feeder windows of the equipment room. Ensure that no liquid enters the equipment to prevent faults or short circuits.

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 **WARNING**

To prevent damage or fire due to high temperature, ensure that the ventilation vents or heat dissipation systems are not obstructed or covered by other objects while the equipment is running.

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### General Requirements

- Ensure that the equipment is stored in a clean, dry, and well ventilated area with proper temperature and humidity and is protected from dust and condensation.
- Keep the installation and operating environments of the equipment within the allowed ranges. Otherwise, its performance and safety will be compromised.
- Do not install, use, or operate outdoor equipment and cables (including but not limited to moving equipment, operating equipment and cables, inserting connectors to or removing connectors from signal ports connected to outdoor facilities, working at heights, performing outdoor installation, and opening

doors) in harsh weather conditions such as lightning, rain, snow, and level 6 or stronger wind.

- Do not install the equipment in an environment with dust, smoke, volatile or corrosive gases, infrared and other radiations, organic solvents, or salty air.
- Do not install the equipment in an environment with conductive metal or magnetic dust.
- Do not install the equipment in an area conducive to the growth of microorganisms such as fungus or mildew.
- Do not install the equipment in an area with strong vibration, noise, or electromagnetic interference.
- Ensure that the site complies with local laws, regulations, and related standards.
- Ensure that the ground in the installation environment is solid, free from spongy or soft soil, and not prone to subsidence. The site must not be located in a low-lying land prone to water or snow accumulation, and the horizontal level of the site must be above the highest water level of that area in history.
- Do not install the equipment in a position that may be submerged in water.
- If the equipment is installed in a place with abundant vegetation, in addition to routine weeding, harden the ground underneath the equipment using cement or gravel (the area shall be greater than or equal to 3 m x 2.5 m).
- Do not install the equipment outdoors in salt-affected areas because it may be corroded. A salt-affected area refers to the region within 500 m of the coast or prone to sea breeze. Regions prone to sea breeze vary with weather conditions (such as typhoons and monsoons) or terrains (such as dams and hills).
- Before installation, operation, and maintenance, clean up any water, ice, snow, or other foreign objects on the top of the equipment.
- When installing the equipment, ensure that the installation surface is solid enough to bear the weight of the equipment.
- After installing the equipment, remove the packing materials such as cartons, foam, plastics, and cable ties from the equipment area.

## 1.4 Mechanical Safety



Ensure that all necessary tools are ready and inspected by a professional organization. Do not use tools that have signs of scratches or fail to pass the inspection or whose inspection validity period has expired. Ensure that the tools are secure and not overloaded.

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 **WARNING**

Do not drill holes into the equipment. Doing so may affect the sealing performance and electromagnetic containment of the equipment and damage components or cables inside. Metal shavings from drilling may short-circuit boards inside the equipment.

## General Requirements

- Repaint any paint scratches caused during equipment transportation or installation in a timely manner. Equipment with scratches must not be exposed for an extended period of time.
- Do not perform operations such as arc welding and cutting on the equipment without evaluation by the Company.
- Do not install other devices on the top of the equipment without evaluation by the Company.
- When performing operations over the top of the equipment, take measures to protect the equipment against damage.
- Use correct tools and operate them in the correct way.

## Moving Heavy Objects

- Be cautious to prevent injury when moving heavy objects.



< 18 kg  
(< 40 lbs)



18–32 kg  
(40–70 lbs)



32–55 kg  
(70–121 lbs)



55–68 kg  
(121–150 lbs)



> 68 kg  
(> 150 lbs)

CZ0000110

- If multiple persons need to move a heavy object together, determine the manpower and work division with consideration of height and other conditions to ensure that the weight is equally distributed.
- If two persons or more move a heavy object together, ensure that the object is lifted and landed simultaneously and moved at a uniform pace under the supervision of one person.
- Wear personal protective gears such as protective gloves and shoes when manually moving the equipment.
- To move an object by hand, approach to the object, squat down, and then lift the object gently and stably by the force of the legs instead of your back. Do not lift it suddenly or turn your body around.
- Do not quickly lift a heavy object above your waist. Place the object on a workbench that is half-waist high or any other appropriate place, adjust the positions of your palms, and then lift it.
- Move a heavy object stably with balanced force at an even and low speed. Put down the object stably and slowly to prevent any collision or drop from scratching the surface of the equipment or damaging the components and cables.

- When moving a heavy object, be aware of the workbench, slope, staircase, and slippery places. When moving a heavy object through a door, ensure that the door is wide enough to move the object and avoid bumping or injury.
- When transferring a heavy object, move your feet instead of turning your waist around. When lifting and transferring a heavy object, ensure that your feet point to the target direction of movement.
- When transporting the equipment using a pallet truck or forklift, ensure that the tynes are properly positioned so that the equipment does not topple. Before moving the equipment, secure it to the pallet truck or forklift using ropes. When moving the equipment, assign dedicated personnel to take care of it.
- Choose sea, roads in good conditions, or airplanes for transportation. Do not transport the equipment by railway. Avoid tilt or jolt during transportation.

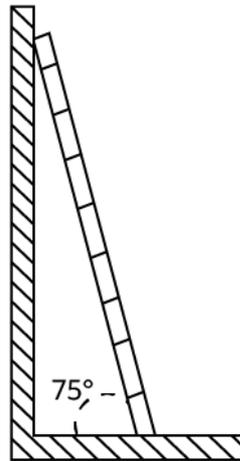
## Using Ladders

- Use wooden or insulated ladders when you need to perform live-line working at heights.
- Platform ladders with protective rails are preferred. Single ladders are not recommended.
- Before using a ladder, check that it is intact and confirm its load bearing capacity. Do not overload it.
- Ensure that the ladder is securely positioned and held firm.



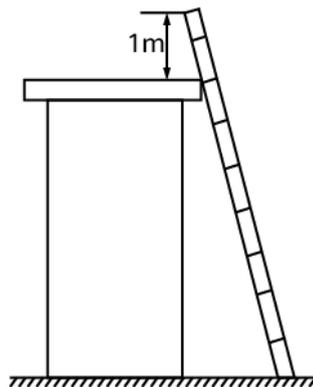
CZ00000107

- When climbing up the ladder, keep your body stable and your center of gravity between the side rails, and do not overreach to the sides.
- When a step ladder is used, ensure that the pull ropes are secured.
- If a single ladder is used, the recommended angle for the ladder against the floor is 75 degrees, as shown in the following figure. A square can be used to measure the angle.



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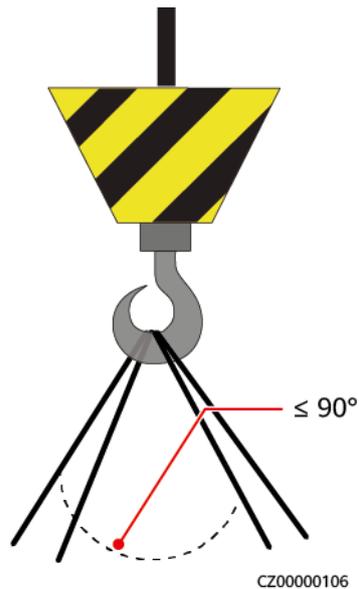
- If a single ladder is used, ensure that the wider end of the ladder is at the bottom, and take protective measures to prevent the ladder from sliding.
- If a single ladder is used, do not climb higher than the fourth rung of the ladder from the top.
- If you use a single ladder to climb up to a platform, ensure that the ladder is at least 1 m higher than the platform.



PI02SC0009

## Hoisting

- Only trained and qualified personnel are allowed to perform hoisting operations.
- Install temporary warning signs or fences to isolate the hoisting area.
- Ensure that the foundation where hoisting is performed on meets the load-bearing requirements.
- Before hoisting objects, ensure that hoisting tools are firmly secured onto a fixed object or wall that meets the load-bearing requirements.
- During hoisting, do not stand or walk under the crane or the hoisted objects.
- Do not drag steel ropes and hoisting tools or bump the hoisted objects against hard objects during hoisting.
- Ensure that the angle between two hoisting ropes is no more than 90 degrees, as shown in the following figure.



## Drilling Holes

- Obtain consent from the customer and contractor before drilling holes.
- Wear protective equipment such as safety goggles and protective gloves when drilling holes.
- To avoid short circuits or other risks, do not drill holes into buried pipes or cables.
- When drilling holes, protect the equipment from shavings. After drilling, clean up any shavings.

# 2 Overview

## 2.1 Product Introduction

### Function

The SUN2000 is a three-phase grid-tied PV string inverter that converts the DC power generated by PV strings into AC power and feeds the power into the power grid.

### Models

This document involves the following product models:

- SUN2000-8KTL-M0
- SUN2000-10KTL-M0
- SUN2000-12KTL-M0
- SUN2000-15KTL-M0
- SUN2000-17KTL-M0
- SUN2000-20KTL-M0

#### NOTE

The SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.

**Figure 2-1** Model description (SUN2000-20KTL-M0 is used as an example)

SUN2000-20KTL-M0



1      2      3      4

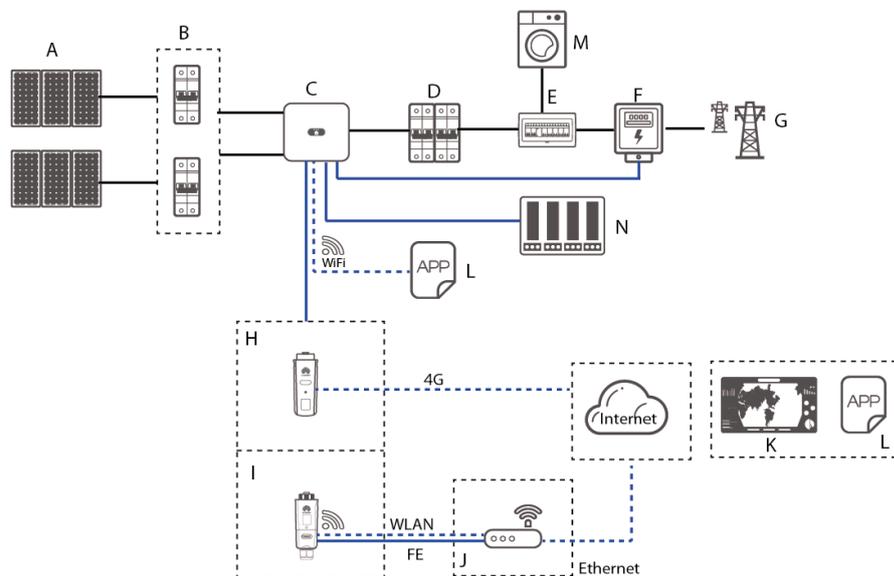
**Table 2-1** Model description

Icon	Meaning	Description
1	Product	SUN2000: three-phase grid-tied PV string inverter
2	Power level	<ul style="list-style-type: none"> <li>• 8K: The rated power is 8 kW.</li> <li>• 10K: The rated power is 10 kW.</li> <li>• 12K: The rated power is 12 kW.</li> <li>• 15K: The rated power is 15 kW.</li> <li>• 17K: The rated power is 17 kW.</li> <li>• 20K: The rated power is 20 kW.</li> </ul>
3	Topology	TL: transformerless
4	Product code	M0: the product series with the 1100 V DC input voltage

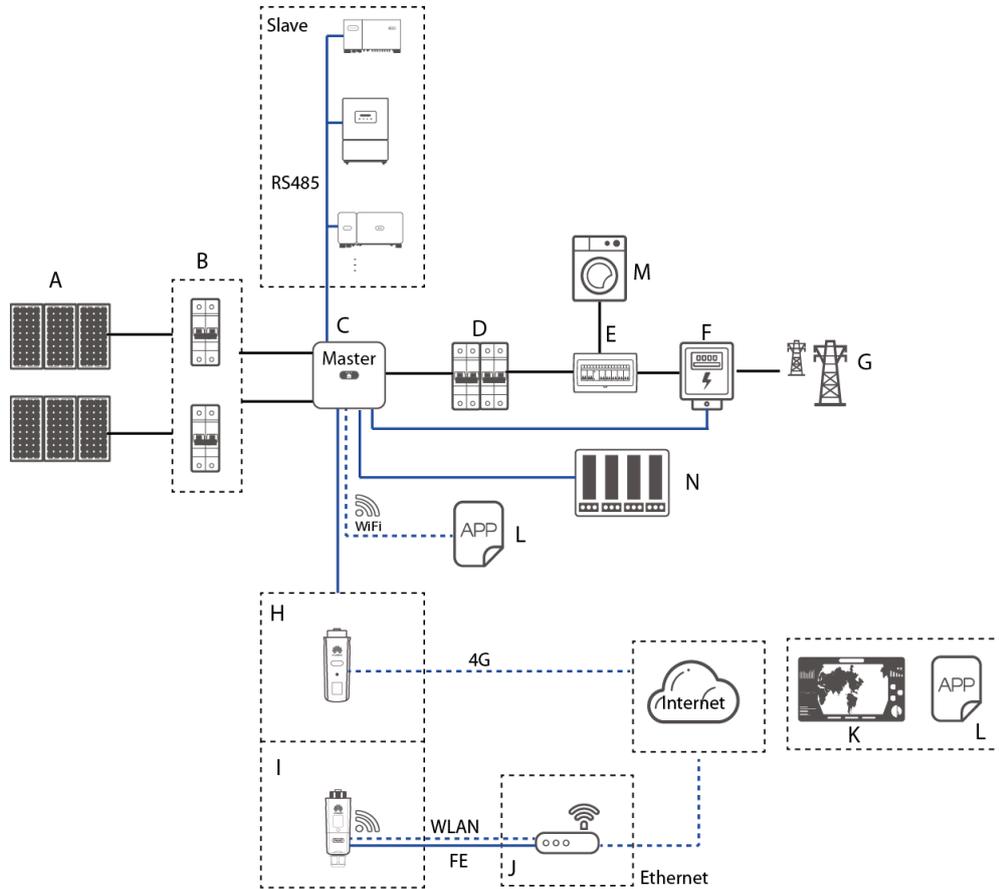
## Network Application

The SUN2000 applies to grid-tied PV systems for residential rooftops and small ground plants. Typically, a grid-tied system consists of the PV string, SUN2000, AC switch, and alternating current distribution unit (ACDU).

**Figure 2-2** Networking application - Single inverter scenario (optional in dashed boxes)



**Figure 2-3** Networking application - Inverter cascading scenario (optional in dashed boxes)



**NOTE**

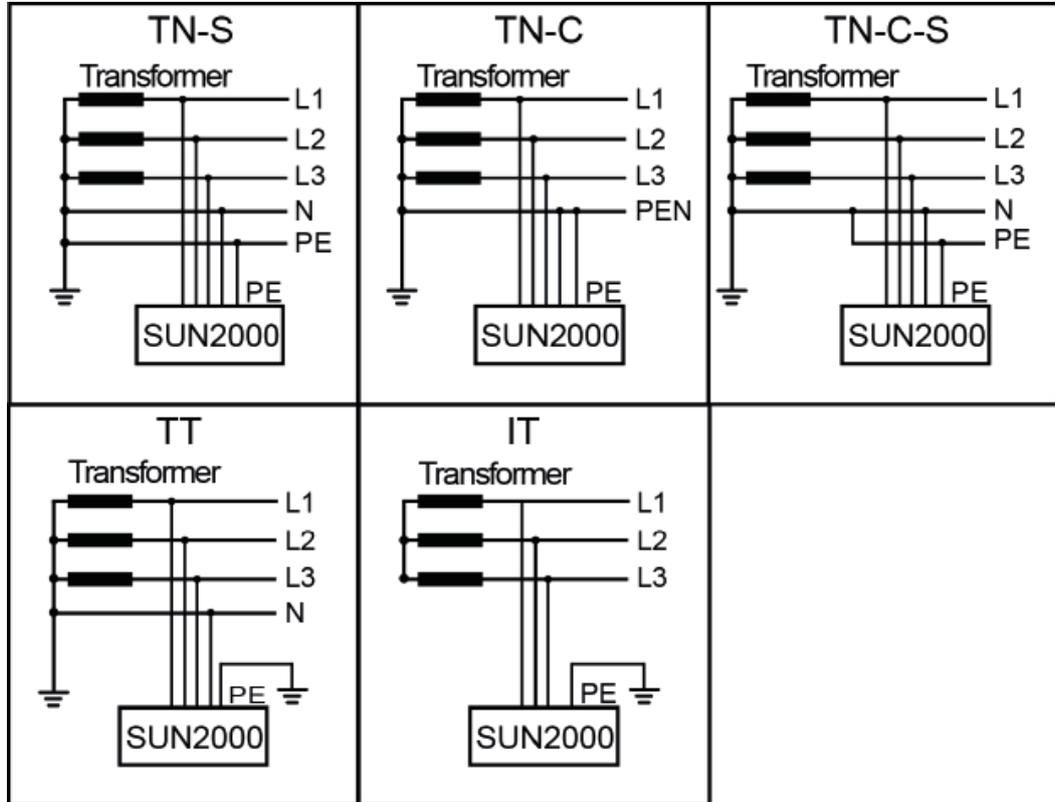
- indicates a power cable, — indicates a signal cable, ..... indicates wireless communication.
- If the inverter is connected to the FusionSolar app over its built-in WiFi network, only local commissioning can be performed.
- In the RS485 cascading communication networking, the master inverter model is SUN2000-(3KTL-20KTL)-M0, and the slave inverter model can be SUN2000-(3KTL-20KTL)-M0, SUN2000-50KTL/60KTL/65KTL-M0, SUN2000-29.9KTL/36KTL, or SUN2000-33KTL-A.

- |                |                                   |                          |
|----------------|-----------------------------------|--------------------------|
| (A) PV string  | (B) DC switch                     | (C) SUN2000              |
| (D) AC switch  | (E) ACDCU                         | (F) Smart Power Sensor   |
| (G) Power grid | (H) 4G Smart Dongle               | (I) WLAN-FE Smart Dongle |
| (J) Router     | (K) FusionSolar management system | (L) FusionSolar APP      |
| (M) Load       | (N) Ripple Control Device         |                          |

## Supported Power Grids

Power grid types supported by the SUN2000 include TN-S, TN-C, TN-C-S, TT, and IT.

Figure 2-4 Supported power grids



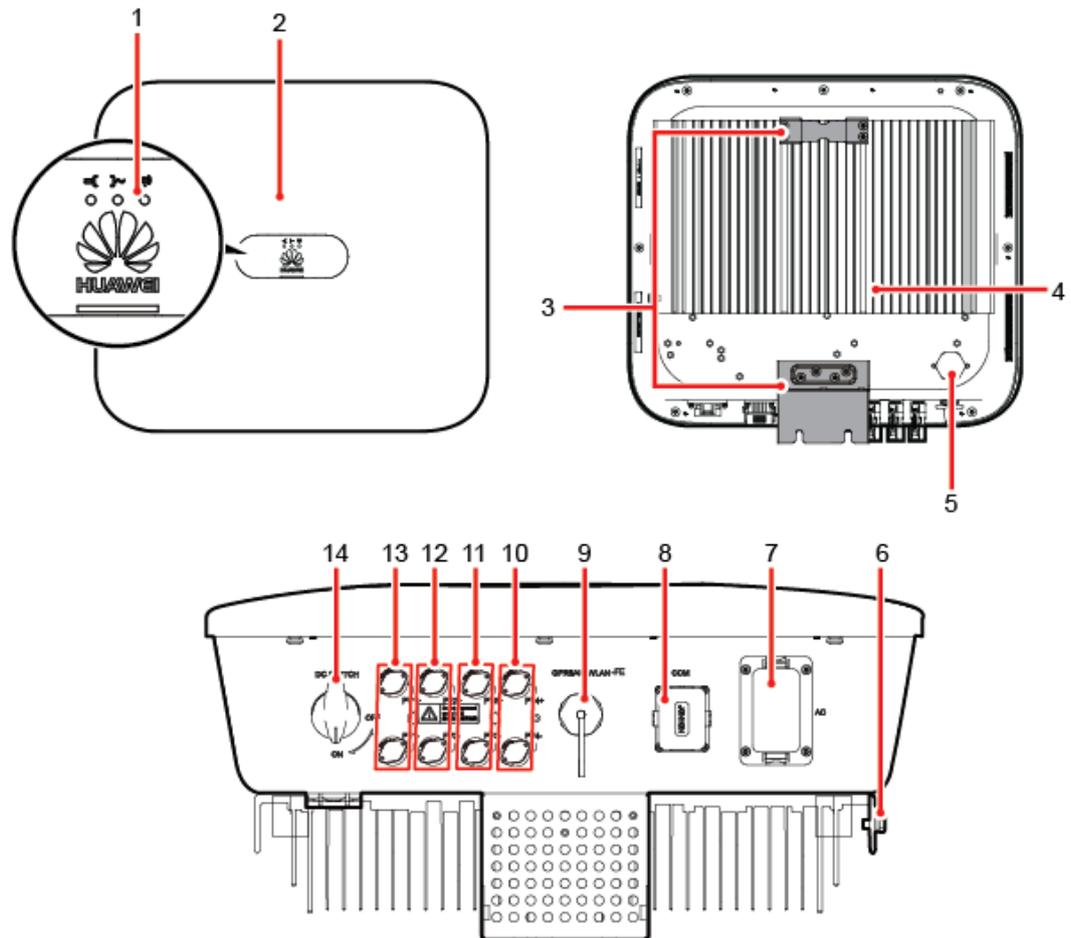
IS01S10001

### NOTE

- In a TT power grid, the N-PE voltage should be lower than 30 V.
- In an IT power grid, you need to set **isolation settings** to **input not grounded, with a transformer**.

## 2.2 Appearance

Figure 2-5 Appearance



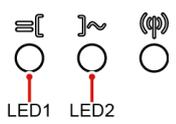
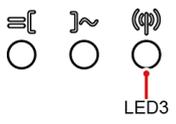
IS10W00007

- |   |                                     |
|---|-------------------------------------|
| (1) LED indicator                           | (2) Front panel                     |
| (3) Mounting plate                          | (4) Heat sink                       |
| (5) Ventilation valve                       | (6) Ground screw                    |
| (7) AC output port (AC)                     | (8) Communication port (COM)        |
| (9) Smart Dongle port (GPRS/4G/<br>WLAN-FE) | (10) DC input terminals (PV4+/PV4-) |
| (11) DC input terminals (PV3+/PV3-)         | (12) DC input terminals (PV2+/PV2-) |
| (13) DC input terminals (PV1+/PV1-)         | (14) DC switch (DC SWITCH)          |

 NOTE

Two M6 screw holes are reserved on both left and right sides of the enclosure for installing an awning.

**Table 2-2** LED indicator description

Category	Status		Meaning
Running indication 	<b>LED1</b>	<b>LED2</b>	N/A
	Steady green	Steady green	The SUN2000 is operating in grid-tied mode.
	Blinking green at long intervals (on for 1s and then off for 1s)	Off	The DC is on and the AC is off.
	Blinking green at long intervals (on for 1s and then off for 1s)	Blinking green at long intervals (on for 1s and then off for 1s)	The DC is on, the AC is on, and the SUN2000 is not exporting power to the power grid.
	Off	Off	The DC is off. <sup>a</sup>
	Blinking red at short intervals (on for 0.2s and then off for 0.2s)	N/A	DC environmental alarm
	N/A	Blinking red at short intervals (on for 0.2s and then off for 0.2s)	AC environmental alarm
	Steady red	Steady red	Fault
Communication indication 	<b>LED3</b>		N/A
	Blinking green at short intervals (on for 0.2s and then off for 0.2s)		Communication is in progress. (When a mobile phone is connected to the SUN2000, the indicator first indicates that the phone is connected to the SUN2000): blinks green at long intervals.)
	Blinking green at long intervals (on for 1s and then off for 1s)		The mobile phone is connected to the SUN2000.
	Off		There is no communication.

Category	Status	Meaning
Note a: The AC may be on. Check whether the external AC switch is OFF.		

## 2.3 Label Description

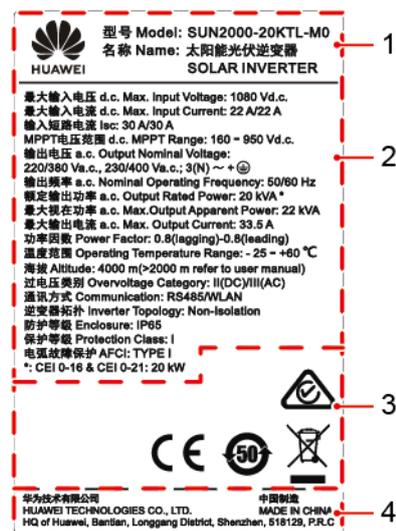
### 2.3.1 Enclosure Labels

Symbol	Name	Meaning
	Delayed discharge	Residual voltage exists after the SUN2000 is powered off. It takes 5 minutes for the SUN2000 to discharge to the safe voltage.
	Burn warning	Do not touch an operating SUN2000 because it generates high temperatures on the shell.
	Electric shock warning label	<ul style="list-style-type: none"> <li>High voltage exists after the SUN2000 is powered on. Only qualified and trained electrical technicians are allowed to perform operations on the SUN2000.</li> <li>High touch current exists after the SUN2000 is powered on. Ensure that the SUN2000 has been grounded before powering on it.</li> </ul>
	Refer to documentation	Reminds operators to refer to the documents shipped with the SUN2000.
	Grounding	Indicates the position for connecting the protective earthing (PE) cable.

Symbol	Name	Meaning
 <p>Do not disconnect under load! 禁止带负荷断开连接!</p>	Operation warning	Do not remove the DC input connector or the AC output connector when the SUN2000 is running.
 <p>(1P)PN/ITEM:XXXXXXXX (32P)Model: SUN2000-XKTL-M0 (S)SN:XXXXXXXXXXXXX MADE IN CHINA</p>	SUN2000 serial number (SN) label	Indicates the SUN2000 SN.
 <p>MAC: xxxxxxxxxxxx</p>	SUN2000 MAC address label	Indicates the MAC address.
	QR code label for SUN2000 WiFi connection	Scan the QR code to connect to Huawei SUN2000 WiFi network.

## 2.3.2 Product Nameplate

Figure 2-6 Nameplate (SUN2000-20KTL-M0 as an example)



- (1) Trademark and product model
- (2) Important technical specifications
- (3) Compliance symbols
- (4) Company name and country of manufacture

 NOTE

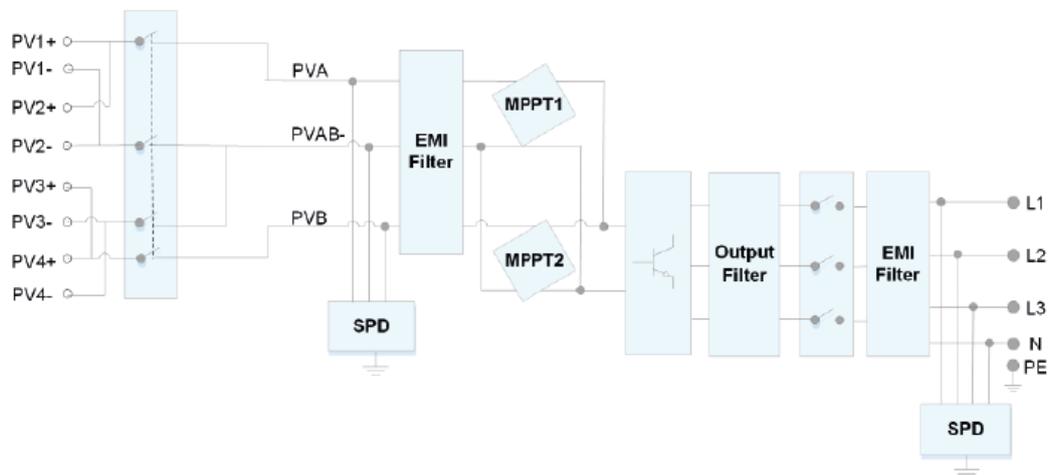
The nameplate figure is for reference only.

## 2.4 Working Principles

### 2.4.1 Circuit Diagram

Four PV strings connect to the SUN2000, and their maximum power points are tracked by two maximum power point tracking (MPPT) circuits. The SUN2000 converts DC power into three-phase AC power through an inverter circuit. Surge protection is supported on both the DC and AC sides.

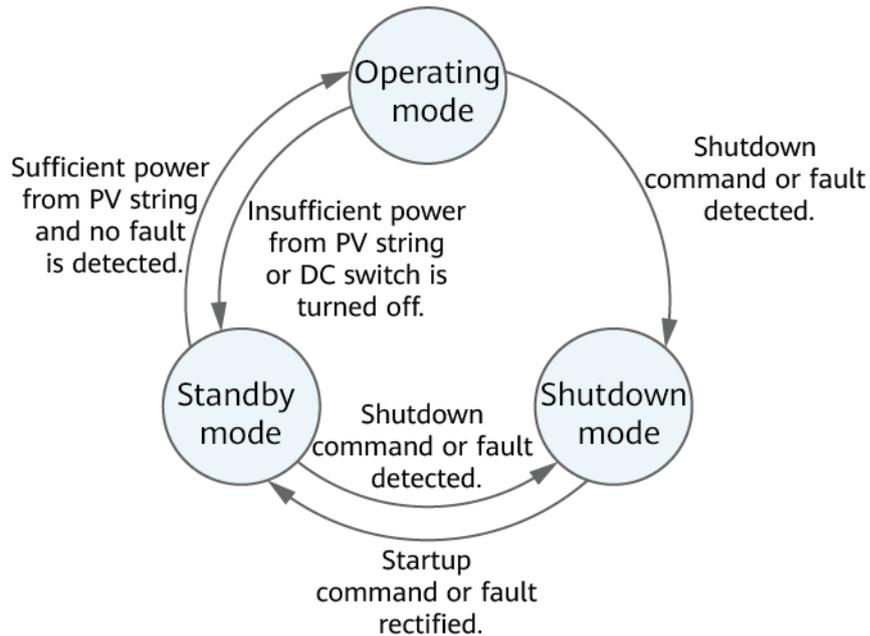
Figure 2-7 SUN2000 conceptual diagram



### 2.4.2 Working Modes

The SUN2000 can work in Standby, Operating, or Shutdown mode.

**Figure 2-8** Working modes



IS07500001

**Table 2-3** Working mode description

Working Mode	Description
Standby	<p>The SUN2000 enters Standby mode when the external environment does not meet the operating requirements. In Standby mode:</p> <ul style="list-style-type: none"> <li>The SUN2000 continuously performs status check and enters the Operating mode once the operating requirements are met.</li> <li>The SUN2000 enters Shutdown mode after detecting a shutdown command or a fault after startup.</li> </ul>
Operating	<p>In Operating mode:</p> <ul style="list-style-type: none"> <li>The SUN2000 converts DC power from PV strings into AC power and feeds the power to the power grid.</li> <li>The SUN2000 tracks the maximum power point to maximize the PV string output.</li> <li>If the SUN2000 detects a fault or a shutdown command, it enters the Shutdown mode.</li> <li>The SUN2000 enters Standby mode after detecting that the PV string output power is not suitable for connecting to the power grid for generating power.</li> </ul>
Shutdown	<ul style="list-style-type: none"> <li>In Standby or Operating mode, the SUN2000 enters Shutdown mode after detecting a fault or shutdown command.</li> <li>In Shutdown mode, the SUN2000 enters Standby mode after detecting a startup command or that the fault is rectified.</li> </ul>

# 3 Storage

---

The following requirements should be met if the SUN2000 is not put into use directly:

- Do not unpack the SUN2000.
- Keep the storage temperature at  $-40^{\circ}\text{C}$  to  $+70^{\circ}\text{C}$  and the humidity at 5%–95% RH (non-condensing).
- The SUN2000 should be stored in a clean and dry place and be protected from dust and water vapor corrosion.
- A maximum of six SUN2000s can be stacked. To avoid personal injury or device damage, stack SUN2000s with caution to prevent them from falling over.
- Periodic inspections are required during the storage. Replace the packing materials if necessary.
- If the SUN2000 has been long-term stored, inspections and tests should be conducted by qualified personnel before it is put into use.

# 4 Installation

---

## 4.1 Checking Before Installation

### Outer Packing Materials

Before unpacking the inverter, check the outer packing materials for damage, such as holes and cracks, and check the inverter model. If any damage is found or the inverter model is not what you requested, do not unpack the package and contact your supplier as soon as possible.

 **NOTE**

You are advised to remove the packing materials within 24 hours before installing the inverter.

### Package Contents

---

**NOTICE**

- After placing the equipment in the installation position, unpack it with care to prevent scratches. Keep the equipment stable during unpacking.

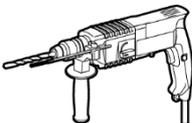
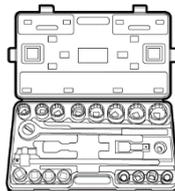
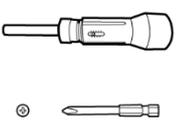
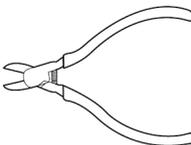
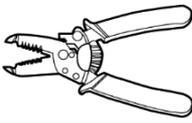
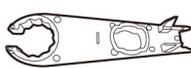
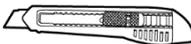
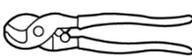
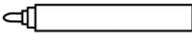
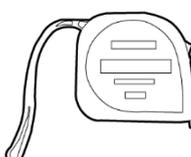
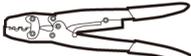
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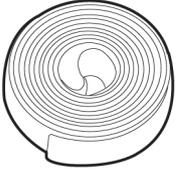
After unpacking the inverter, check that the contents are intact and complete. If any damage is found or any component is missing, contact your supplier.

 **NOTE**

For details about the number of contents, see the *Packing List* in the packing case.

## 4.2 Tools

Type	Tool			
Installation Tools				
	Hammer drill Drill bit: $\Phi 8$ mm and $\Phi 6$ mm	Socket wrench set	Torque screwdriver Phillips head: M3	Diagonal pliers
				
	Wire stripper	Removal wrench Model: H4TW0001; manufacturer: Amphenol	Rubber mallet	Utility knife
				
Cable cutter	Crimping tool Model: H4TC0003; manufacturer: Amphenol	Multimeter DC voltage measurement range $\geq 1100$ V DC	Vacuum cleaner	
				
Marker	Measuring tape	Bubble or digital level	OT terminal crimping tool	

Type	Tool			
	 Heat shrink tubing	 Heat gun	 Cable tie	N/A
PPE	 Safety gloves	 Safety goggles	 Anti-dust respirator	 Safety shoes

## 4.3 Determining the Installation Position

### 4.3.1 Environment Requirements

#### Basic Requirements

- The SUN2000 is protected to IP65 and can be installed indoors or outdoors.
- Do not install the SUN2000 in a place where personnel are easy to come into contact with its enclosure and heat sinks, because these parts are extremely hot during operation.
- Do not install the SUN2000 in areas with flammable or explosive materials.
- Do not install the SUN2000 at a place within children's reach.
- Do not install the SUN2000 outdoors in salt areas because it will be corroded there and may cause fire. A salt area refers to the region within 500 meters from the coast or prone to sea breeze. The regions prone to sea breeze vary depending on weather conditions (such as typhoons and monsoons) or terrains (such as dams and hills).
- The SUN2000 must be installed in a well-ventilated environment to ensure good heat dissipation.
- Recommended: Install the SUN2000 in a sheltered place or a place with an awning.

#### Mounting Structure Requirements

- The mounting structure where the SUN2000 is installed must be fireproof.
- Do not install the SUN2000 on flammable building materials.

- The SUN2000 is heavy. Ensure that the installation surface is solid enough to bear the weight load.
- In residential areas, do not install the SUN2000 on drywalls or walls made of similar materials which have a weak sound insulation performance because the noise generated by the SUN2000 is noticeable.

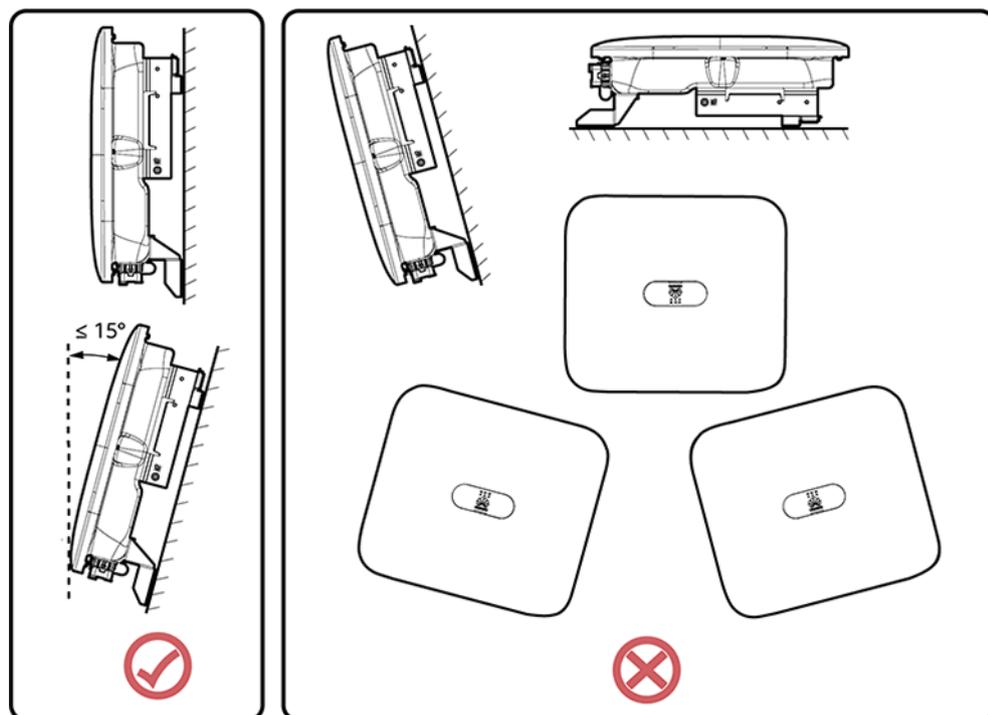
## 4.3.2 Space Requirements

### Installation Angle Requirements

The SUN2000 can be wall-mounted or pole-mounted. The installation angle requirements are as follows:

- Install the SUN2000 vertically or at a maximum back tilt of 15 degrees to facilitate heat dissipation.
- Do not install the SUN2000 at forward tilted, excessive back tilted, side tilted, horizontal, or upside down positions.

Figure 4-1 Installation tilts

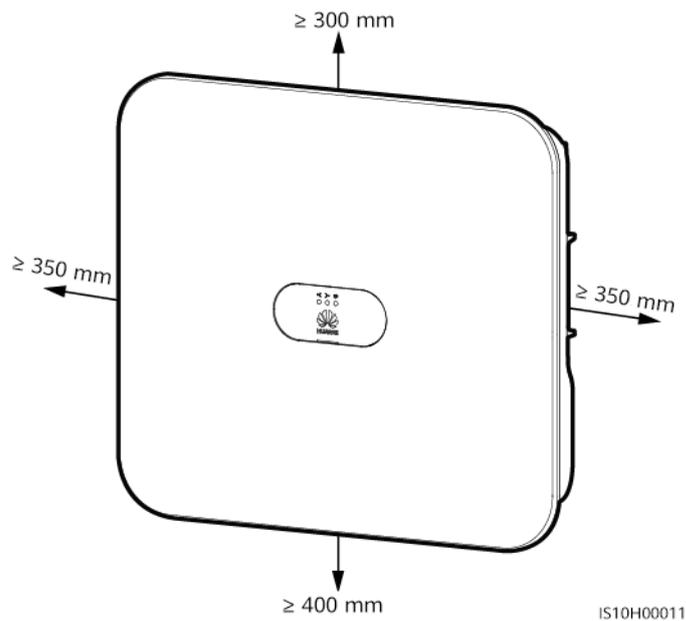


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### Installation Space Requirements

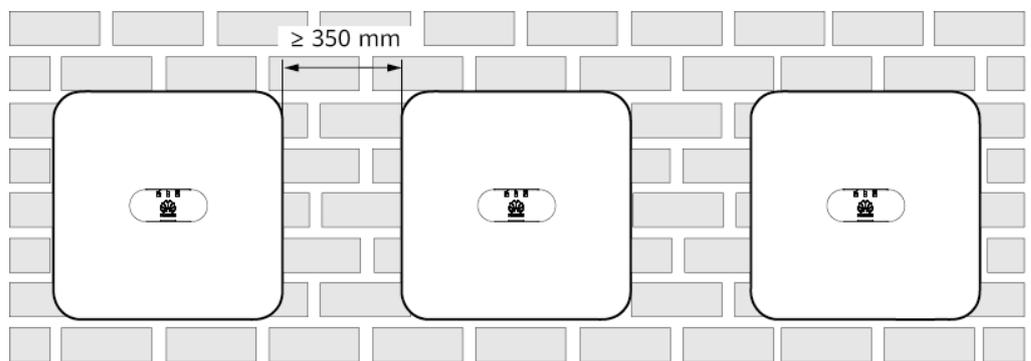
- Reserve enough space around the SUN2000 to ensure sufficient space for installation and heat dissipation.

**Figure 4-2** Installation space

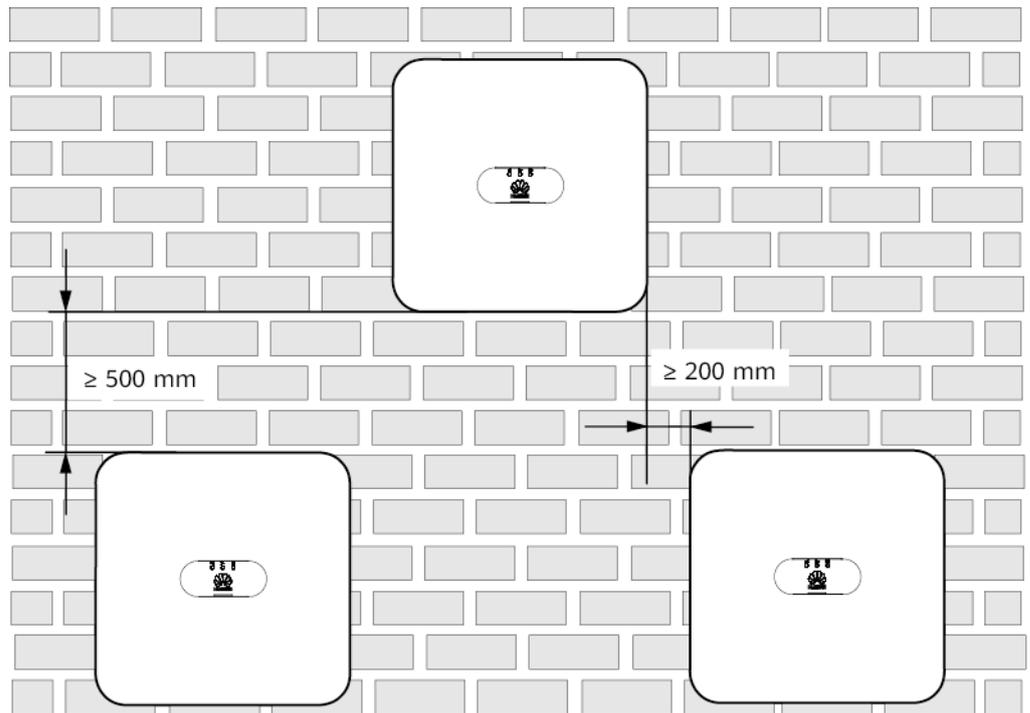


- When installing multiple SUN2000s, install them in horizontal mode if sufficient space is available and install them in triangle mode if no sufficient space is available. Stacked installation is not recommended.

**Figure 4-3** Horizontal installation (recommended)

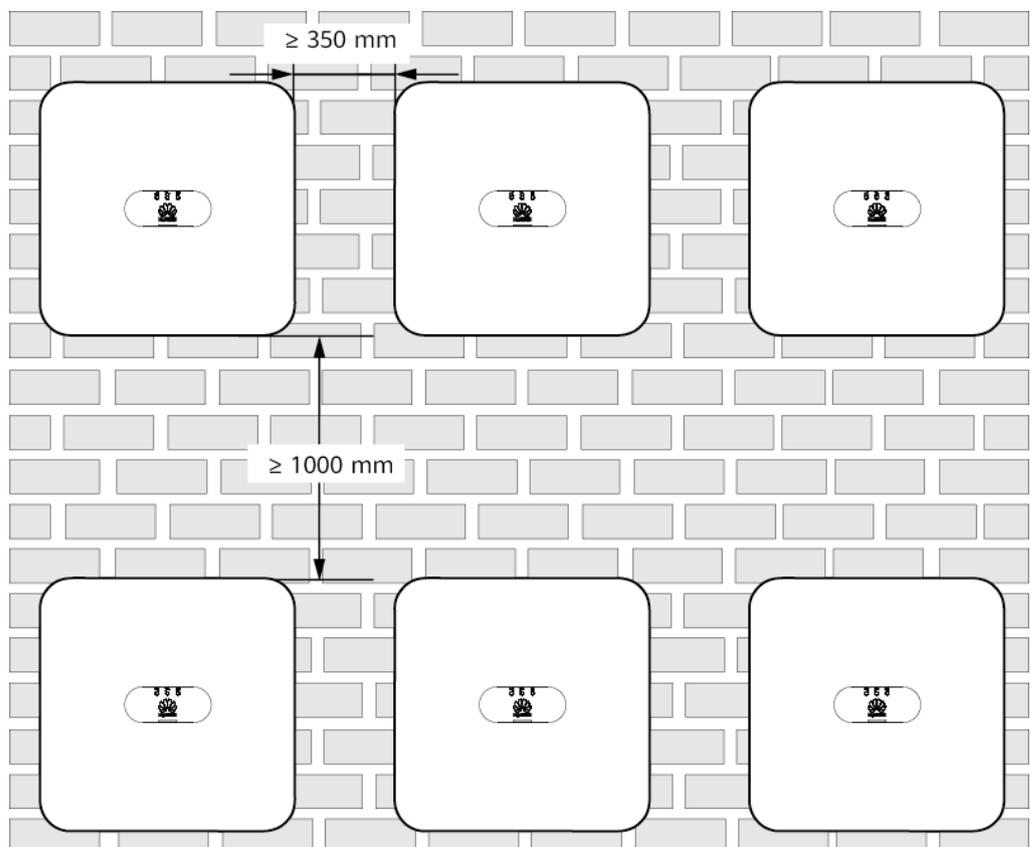


**Figure 4-4** Staggered installation (recommended)



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**Figure 4-5** Stacked installation (not recommended)



IS05W00016

## 4.4 Moving an Inverter

### Procedure

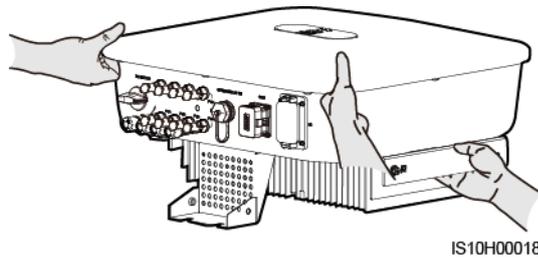
- Step 1** Two persons are required to move the inverter and one person on both sides. Lift the inverter from the packing case and move it to the specified installation position.

---

**CAUTION**

- To prevent personal injury and damage to the device, take care to keep your balance when moving the SUN2000.
  - Do not use the wiring terminals and ports at the bottom to support any weight of the SUN2000.
  - When you need to temporarily place the SUN2000 on the ground, use foam, paper or other protective materials to prevent damage to its enclosure.
- 

**Figure 4-6** Moving an inverter



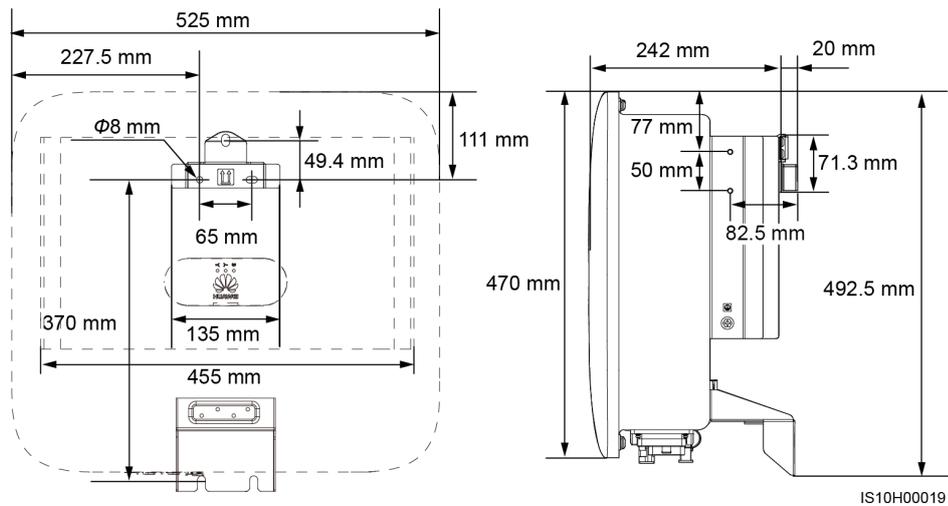
----End

## 4.5 Installing the Mounting Bracket

### Installation Precautions

**Figure 4-7** shows the dimensions of installation holes on the SUN2000.

**Figure 4-7** Mounting bracket dimensions



**NOTE**

Two M6 screw holes are reserved on both left and right sides of the enclosure for installing an awning.

## 4.5.1 Wall-mounted Installation

### Procedure

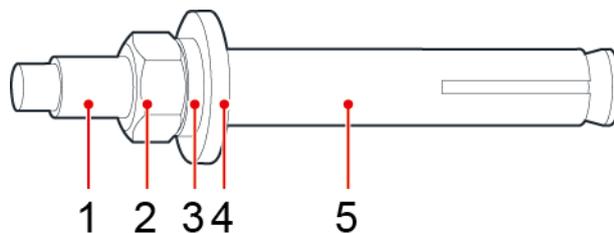
**Step 1** Determine the installation positions for drilling holes, and mark the positions using a marker.

**Step 2** Secure the mounting brackets.

**NOTE**

- M6x60 expansion bolts are delivered with the SUN2000. If the length and amount of the bolts do not meet installation requirements, prepare M6 stainless steel expansion bolts by yourself.
- The expansion bolts delivered with the inverter are used for solid concrete walls. For other types of walls, prepare bolts by yourself and ensure that the wall meets the load bearing requirements of the inverter.

**Figure 4-8** Expansion bolt composition



(1) Bolt

(2) Nut

(3) Spring washer

(4) Flat washer

(5) Expansion tube

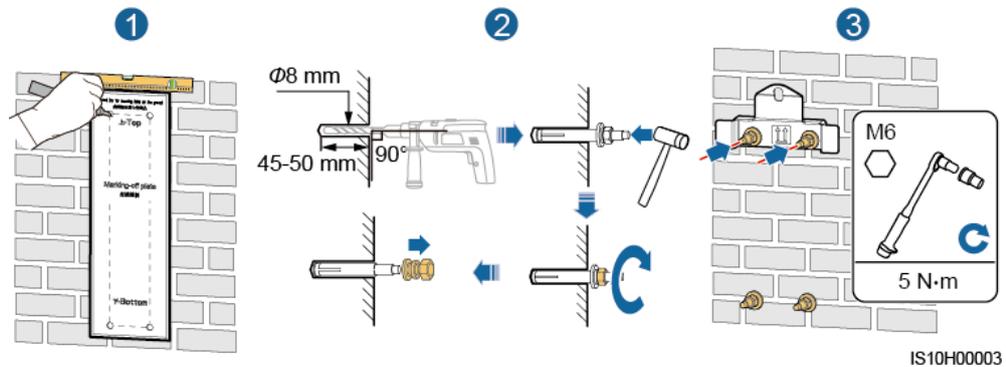
**DANGER**

Avoid drilling holes in the utility pipes or cables attached to the back of the wall.

**NOTICE**

- To prevent dust inhalation or contact with eyes, wear safety goggles and an anti-dust respirator when drilling holes.
- Clean up any dust in and around the holes using a vacuum cleaner and measure the distance between holes. If large hole tolerance exists, position and drill holes again.
- After removing the bolt, spring washer, and flat washer, level the front of the expansion tube with the concrete wall. Otherwise, the mounting brackets will not stay steady on the concrete wall.
- Partially loosen the nut, flat washer and spring washer of the two expansion bolts below.

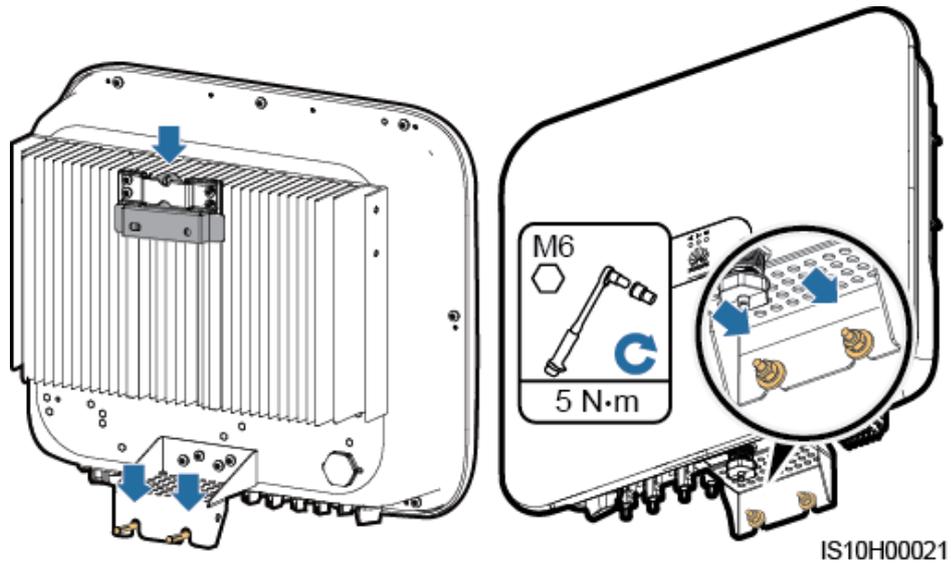
**Figure 4-9** Installing the Mounting Bracket



**Step 3** Install the SUN2000 onto the mounting bracket.

**Step 4** Tighten nuts.

**Figure 4-10** Installing the SUN2000

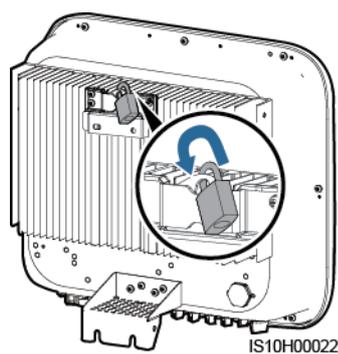


**Step 5** (Optional) Install the anti-theft lock.

**NOTICE**

- Prepare an anti-theft lock suitable for the lock hole diameter ( $\Phi 8$  mm) by yourself.
- An outdoor waterproof lock is recommended.
- Keep the key to the anti-theft lock safe.

**Figure 4-11** Installing the anti-theft lock



----End

## 4.5.2 Support-mounted Installation

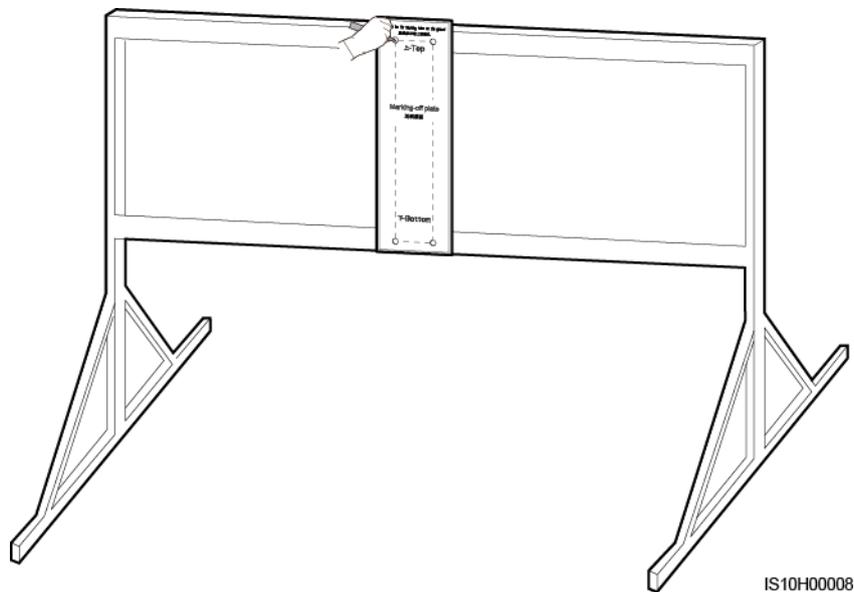
### Prerequisites

Prepare M6 stainless bolt assemblies (including flat washers, spring washers, and M6 bolts) with appropriate lengths as well as matched flat washers and nuts based on the support specifications.

### Procedure

- Step 1** Determine the hole positions based on the marking-off template, and then mark the hole positions using a marker.

**Figure 4-12** Determining hole positions

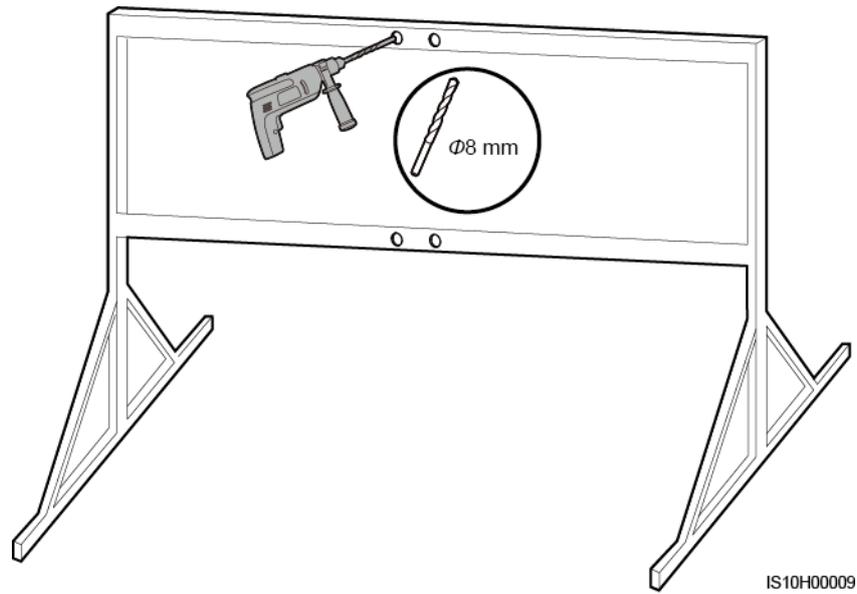


- Step 2** Drill holes using a hammer drill.

**NOTE**

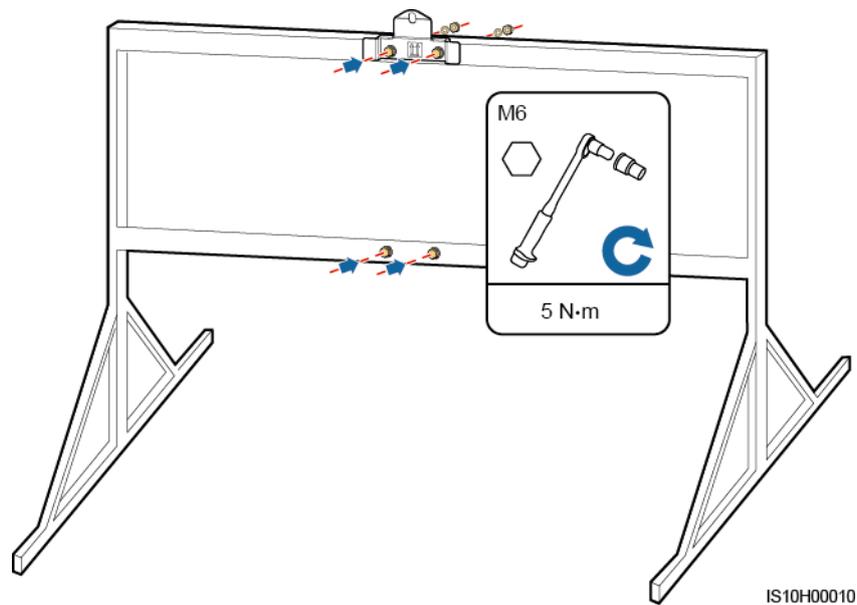
You are advised to apply anti-rust paint on the hole positions for protection.

**Figure 4-13** Drilling holes



**Step 3** Secure the mounting bracket.

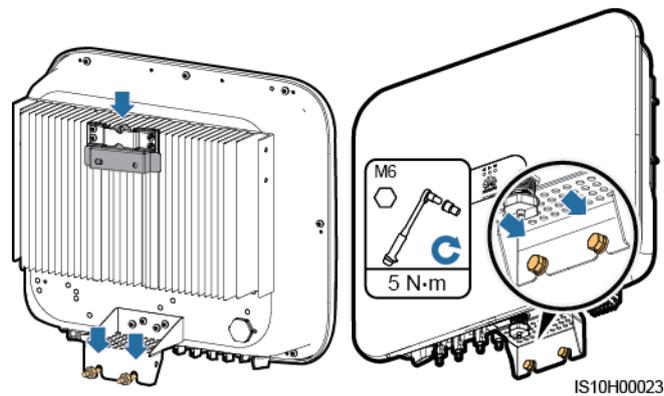
**Figure 4-14** Securing the mounting bracket



**Step 4** Install the SUN2000 onto the mounting bracket.

**Step 5** Tighten the bolt assembly.

**Figure 4-15** Installing the SUN2000

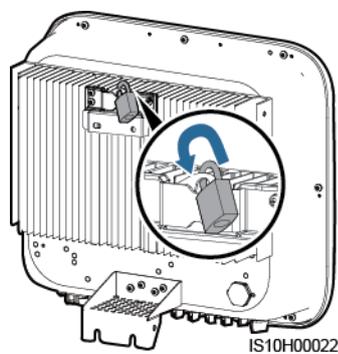


**Step 6** (Optional) Install the anti-theft lock.

**NOTICE**

- Prepare an anti-theft lock suitable for the lock hole diameter ( $\Phi 8$  mm) by yourself.
- An outdoor waterproof lock is recommended.
- Keep the key to the anti-theft lock safe.

**Figure 4-16** Installing the anti-theft lock



----End

# 5 Electrical Connections

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## Precautions

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 **DANGER**

When exposed to sunlight, the PV arrays supply DC voltage to the SUN2000. Before connecting cables, ensure that the two DC switches on the SUN2000 are OFF. Otherwise, the high voltage of the SUN2000 may result in electric shocks.

---

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 **DANGER**

- The site must be equipped with qualified fire fighting facilities, such as fire sand and carbon dioxide fire extinguishers.
  - Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.
- 

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 **WARNING**

- The equipment damage caused by incorrect cable connections is beyond the warranty scope.
  - Only certified electrician can perform electrical terminations.
  - Wear proper PPE at all time when terminating cables.
  - To prevent poor cable connection due to overstress, it is recommended that the cables be bent and reserved, and then connected to the appropriate ports.
-

**CAUTION**

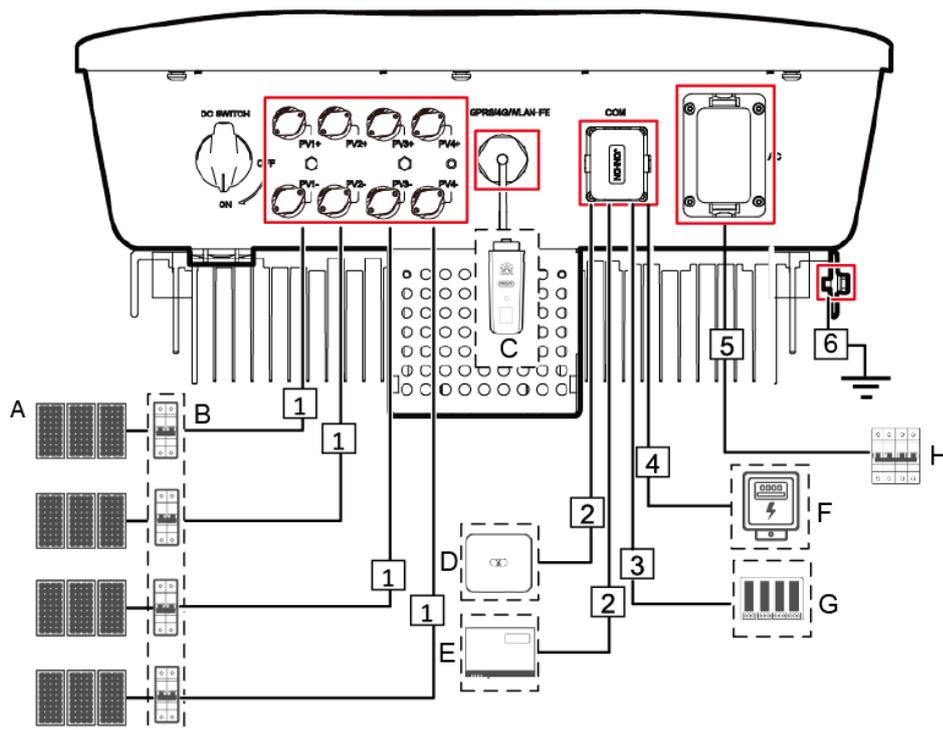
- Stay away from the equipment when preparing cables to prevent cable scraps from entering the equipment. Cable scraps may cause sparks and result in personal injury and equipment damage.
- When routing PV cables whose pipe is less than 1.5 m long, the positive and negative PV string cables shall be routed in different pipes to prevent cable damage and short circuits caused by improper operations during construction.

**NOTE**

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for grounding).

## 5.1 Preparing for Installation

Figure 5-1 SUN2000 cable connections (optional in dashed boxes)



**NOTICE**

If the Smart Dongle is configured, you are advised to install the Smart Dongle before connecting the signal cable.

**Table 5-1** Component description

No.	Component	Description	Source
A	PV module	<ul style="list-style-type: none"> <li>• A PV string is composed of the PV modules connected in series.</li> <li>• The SUN2000 supports the input from four PV strings.</li> </ul>	Prepared by the customer
B	DC switch	Recommended: a PV circuit breaker with a rated voltage greater than or equal to 1100 V DC and a rated current of 15 A.	Prepared by the customer
C	Smart Dongle <sup>a</sup>	<ul style="list-style-type: none"> <li>• WLAN-FE Smart Dongle: SDongleA-05.</li> <li>• 4G Smart Dongle: SDongleA-03.</li> </ul>	Purchased from Huawei
D	SUN2000	Select a proper model based on requirements.	Purchased from Huawei
E	SmartLogger1000 A	Select a proper model based on requirements.	Purchased from Huawei
F	Smart Power Sensor <sup>c</sup>	The recommended electricity meter model is DTSU666-H, DTSU666-HW, YDS60-80, and YDS60-C24.	Purchased from Huawei
G	Ripple Control Device	Select the devices that meet the power grid scheduling requirements.	Provided by local power grid companies
H	AC switch <sup>b</sup>	<p>Recommended: a three-phase AC circuit breaker with a rated voltage greater than or equal to 415 V AC and a rated current of:</p> <ul style="list-style-type: none"> <li>• 25 A (SUN2000-8KTL-M0, SUN2000-10KTL-M0, SUN2000-12KTL-M0)</li> <li>• 40 A (SUN2000-15KTL-M0, SUN2000-17KTL-M0, SUN2000-20KTL-M0)</li> </ul>	Prepared by the customer

No.	Component	Description	Source
		<ul style="list-style-type: none"> <li>Note a: WLAN-FE Smart Dongle: For details about the SDongleA-05 operation, see <i>SDongleA-05 Quick Guide (WLAN-FE)</i>; 4G Smart Dongle: For details about the SDongleA-03 operation, see <i>SDongleA-03 Quick Guide (4G)</i>. You can obtain the quick guide at <a href="https://support.huawei.com/enterprise">https://support.huawei.com/enterprise</a> by searching for the Smart Dongle model.</li> <li>Note b: The SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.</li> <li>Note c: <ul style="list-style-type: none"> <li>For details about meter operations, see <i>DTSU666-HW Smart Power Sensor Quick Guide</i>, <i>DTSU666-H 100 A and 250 A Smart Power Sensor User Manual</i>, and <i>YDS60-C24 Smart Power Sensor Quick Guide</i>.</li> <li>SUN2000MA V100R001C00SPC150 and later versions can connect to YDS60-C24 power meters.</li> <li>Ensure that the baud rates of the DTSU666-H and YDS60-C24 meters are set to the default values. If they are changed, meters may go offline, generate alarms, or affect the inverter output power.</li> </ul> </li> </ul>	

**Table 5-2** Cable description

No.	Name	Type	Recommended Specifications
1	DC input power cable	Standard PV cable in the industry	<ul style="list-style-type: none"> <li>Conductor cross-sectional area: 4–6 mm<sup>2</sup></li> <li>Cable outer diameter: 4.5–7.8 mm</li> </ul>
2	(Optional) RS485 communications cable (used to cascade inverters or connect to the RS485 signal port on the SmartLogger)	Two-core outdoor shielded twisted pair cable	<ul style="list-style-type: none"> <li>Conductor cross-sectional area: 0.2–1 mm<sup>2</sup></li> <li>Cable outer diameter: 4–11 mm</li> </ul>
3	(Optional) RS485 communications cable (used to connect to the RS485 signal port on a Smart Power Sensor for export limitation)	Two-core outdoor shielded twisted pair cable	<ul style="list-style-type: none"> <li>Conductor cross-sectional area: 0.2–1 mm<sup>2</sup></li> <li>Cable outer diameter: 4–11 mm</li> </ul>
4	(Optional) Grid scheduling signal cable	Five-core outdoor cable	<ul style="list-style-type: none"> <li>Conductor cross-sectional area: 0.2–1 mm<sup>2</sup></li> <li>Cable outer diameter: 4–11 mm</li> </ul>

No.	Name	Type	Recommended Specifications
5	AC output power cable <sup>a</sup>	Outdoor copper cable <sup>b</sup>	SUN2000-8KTL-M0, SUN2000-10KTL-M0, SUN2000-12KTL-M0: <ul style="list-style-type: none"> <li>Conductor cross-sectional area: 6–16 mm<sup>2</sup></li> <li>Cable outer diameter: 11–26 mm</li> </ul>
			SUN2000-15KTL-M0, SUN2000-17KTL-M0, SUN2000-20KTL-M0: <ul style="list-style-type: none"> <li>Conductor cross-sectional area: 10–16 mm<sup>2</sup></li> <li>Cable outer diameter: 11–26 mm</li> </ul>
6	PE cable	Single-core outdoor copper cable <sup>c</sup>	SUN2000-8KTL-M0, SUN2000-10KTL-M0, SUN2000-12KTL-M0: Conductor cross-sectional area $\geq 6$ mm <sup>2</sup>
			SUN2000-15KTL-M0, SUN2000-17KTL-M0, SUN2000-20KTL-M0: Conductor cross-sectional area $\geq 10$ mm <sup>2</sup>
<ul style="list-style-type: none"> <li>Note a: The minimum cable diameter depends on the fuse rating on the AC side.</li> <li>Note b: The SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.</li> <li>Note c: The SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.</li> </ul>			

 NOTE

- The minimum cable diameter should comply with the local cable standard.
- Factors influencing cable selection are as follows: nominal AC current, type of cable, routing method, ambient temperature, and maximum desired line losses.

## 5.2 Connecting the PE cable

### Precautions

 **DANGER**

- Ensure that the PE cable is properly connected. If it is disconnected or loose, electric shocks may occur.
- Do not connect the neutral wire to the enclosure as a PE cable. Otherwise, electric shocks may occur.

 **NOTE**

- The PE point at the AC output port is used only as a PE equipotential point, and cannot substitute for the PE point on the enclosure.
- After the ground cable is installed, it is recommended that the silica gel or paint be applied to the ground terminal for protection.

## Additional Information

The SUN2000 has the grounding detection function. This function detects whether the SUN2000 is grounded properly before its startup, or whether the ground cable is disconnected when the SUN2000 is running. This function works under limited conditions. To ensure the safe operation of the SUN2000, ground the SUN2000 properly according to the connection requirements of the PGND cable. For some power grid types, if the output side of the inverter is connected to an isolation transformer, ensure that the inverter is properly grounded and set **isolation settings** to **Input not grounded, with a transformer** to enable the inverter to run properly.

- According to IEC62109, to ensure safe application in case of the ground cable is damaged or disconnected, connect the PE cable properly before the grounding detection function is disabled. Ensure that the PE cable meets at least one of the following requirements.
  - The PE cable is a single-core outdoor copper cable with a conductor cross-sectional area of at least 10 mm<sup>2</sup>.
  - Use cables that have the same diameter as the AC output cable, and ground the PE terminal on the AC connector and the ground screw on the enclosure respectively.
- In some countries and regions, additional ground cables are required for the SUN2000. In this case, use cables that have the same diameter as the AC output cable, and ground the PE terminal on the AC connector and the ground screw on the enclosure respectively.

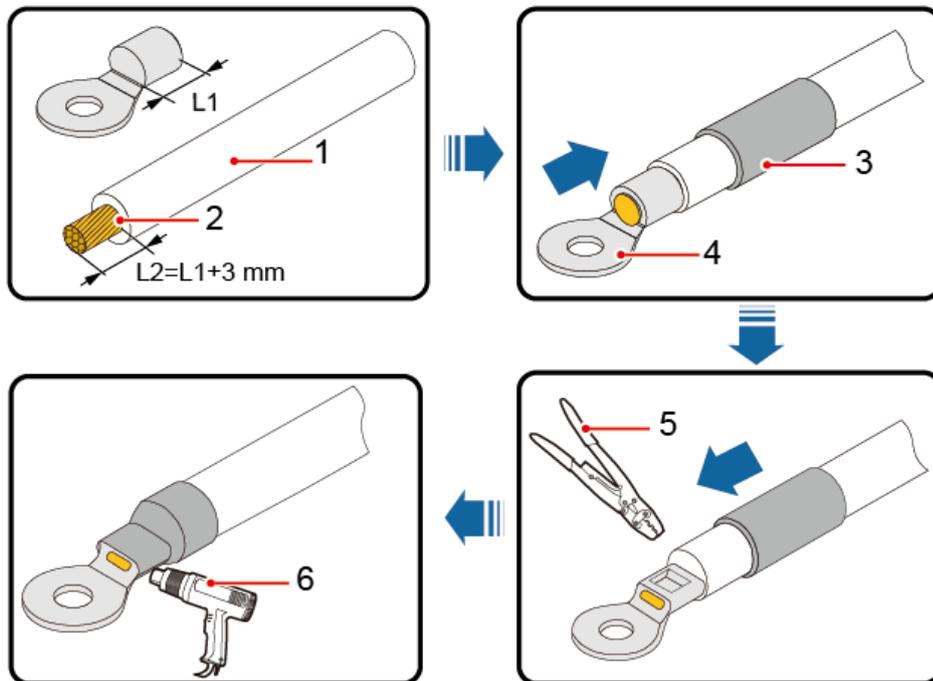
## Procedure

- Step 1** Crimp the OT terminal.

**NOTICE**

- Pay attention not to damage the core wire when stripping a cable.
- The cavity formed after crimping the conductor strip of the OT terminal needs to wrap the core wire completely. The core wire needs to contact the OT terminal closely.
- Wrap the wire crimping area with the heat shrink tubing or the PVC insulation tape. The following figure uses the heat shrink tubing as an example.
- When using the heat gun, protect devices from being scorched.

**Figure 5-2** Crimping an OT terminal

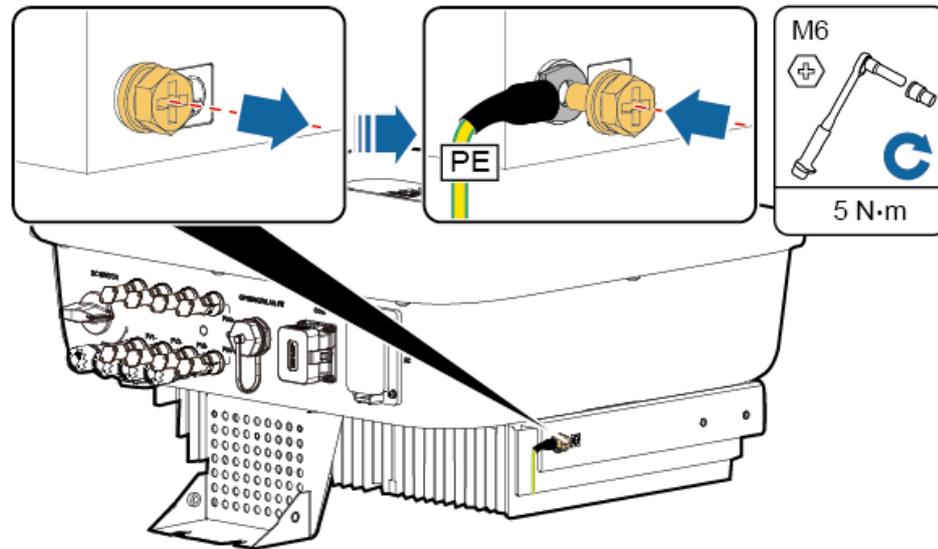


IS06Z00001

- |                 |                   |                        |
|-----------------|-------------------|------------------------|
| (1) Cable       | (2) Core wire     | (3) Heat shrink tubing |
| (4) OT terminal | (5) Crimping tool | (6) Heat gun           |

**Step 2** Connect the PE cable.

Figure 5-3 Connecting the PE cable



IS10110001

----End

## 5.3 Connecting the AC Output Power Cable

### Precautions

A three-phase AC switch needs to be installed on the AC side of the SUN2000. To ensure that the SUN2000 can safely disconnect itself from the power grid when an exception occurs, select a proper overcurrent protection device in compliance with local power distribution regulations.

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**⚠ WARNING**

Do not connect loads between the SUN2000 and the AC switch directly connected to it.

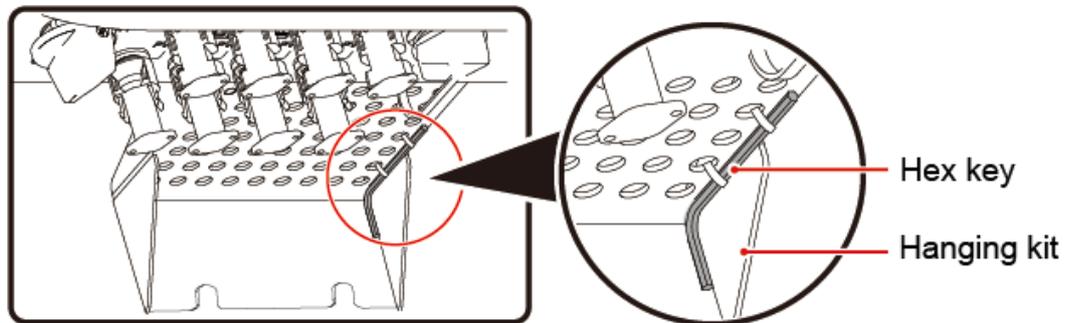
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The SUN2000 is integrated with a comprehensive residual current monitoring unit. Once detecting that the residual current exceeds the threshold, the SUN2000 immediately disconnects itself from the power grid.

**NOTICE**

- If the external AC switch can perform earth leakage protection, the rated leakage action current should be greater than or equal to 100 mA.
- If multiple SUN2000s connect to the general residual current device (RCD) through their respective external AC switches, the rated leakage action current of the general RCD should be greater than or equal to the number of SUN2000s multiplied by 100 mA.
- A knife switch cannot be used as an AC switch.
- The hex key is delivered with the inverter and bound to the hanging kit at the bottom of the inverter.

**Figure 5-4** Hex key

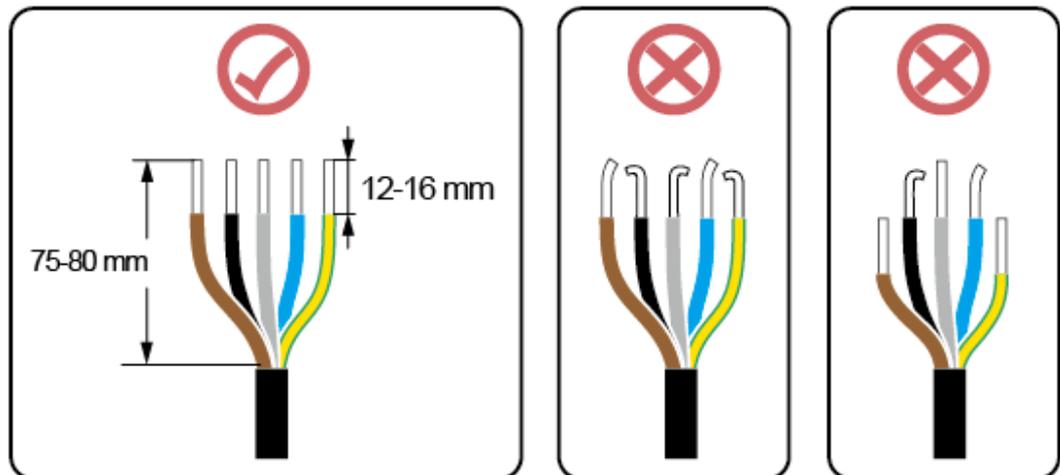


IS10H00024

**Procedure**

- Step 1** Connect the AC output power cable to the AC connector.

**Figure 5-5** Stripping requirements

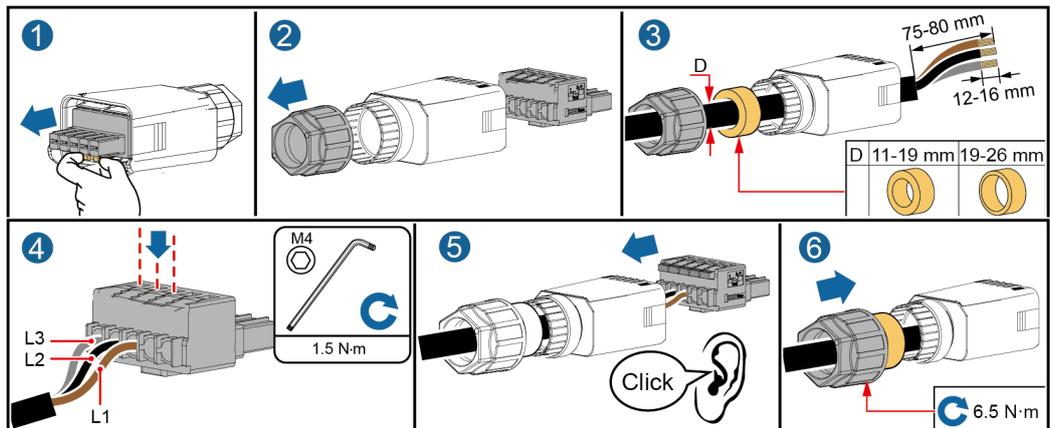


IS06I20048

**NOTICE**

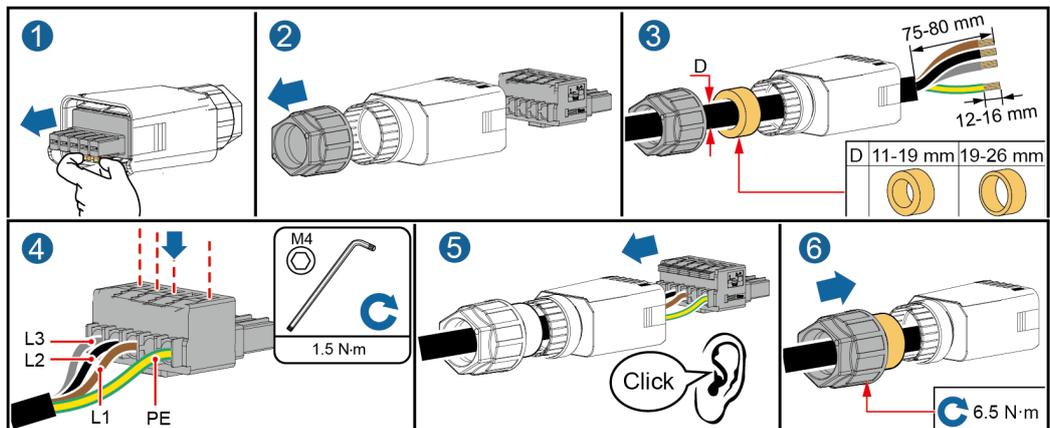
- Ensure that the cable jacket is inside the connector.
- Ensure that the exposed core wire is totally inserted into the cable hole.
- Ensure that AC terminations provide firm and solid electrical connections. Failing to do so may cause SUN2000 malfunction and damage to its AC connectors.
- Ensure that the cable is not twisted.

**Figure 5-6** Three-core cable (L1, L2, and L3)



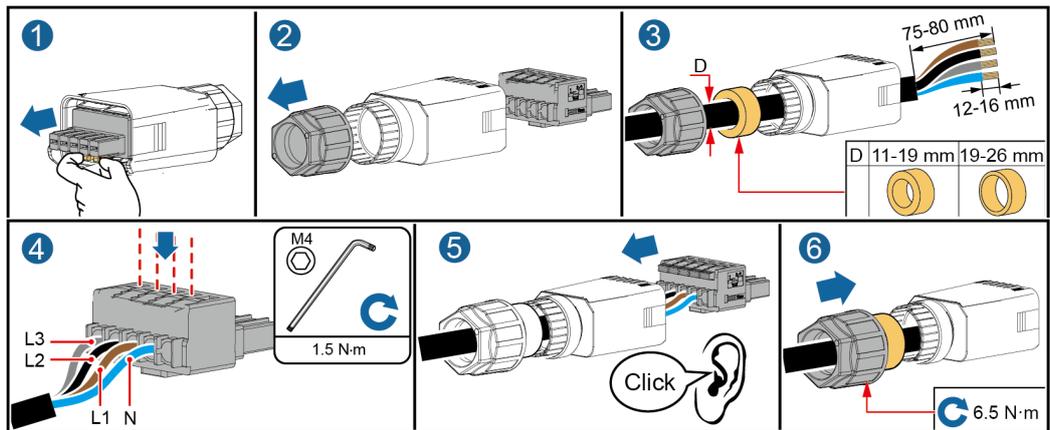
IS10I20016

**Figure 5-7** Four-core cable (L1, L2, L3, and PE)



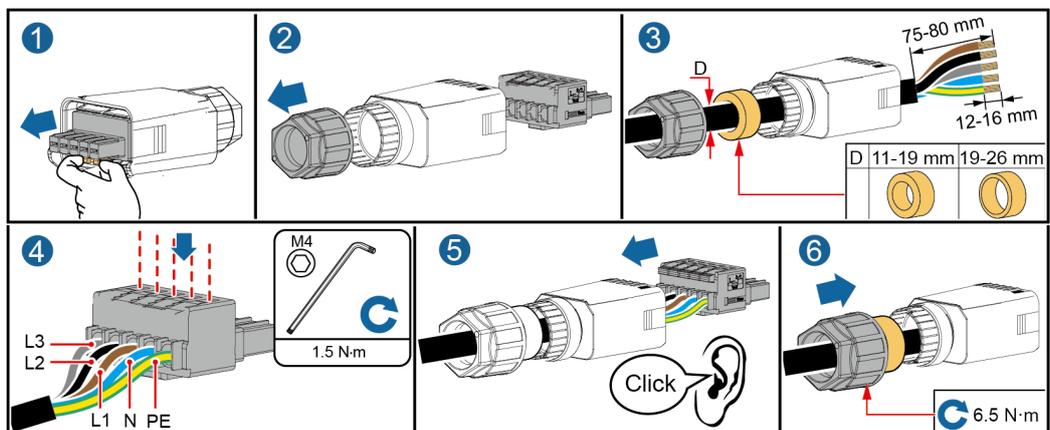
IS10I20015

**Figure 5-8** Four-core cable (L1, L2, L3, and N)



IS10I20014

**Figure 5-9** Five-core cable (L1, L2, L3, N, and PE)



IS10I20013

**NOTE**

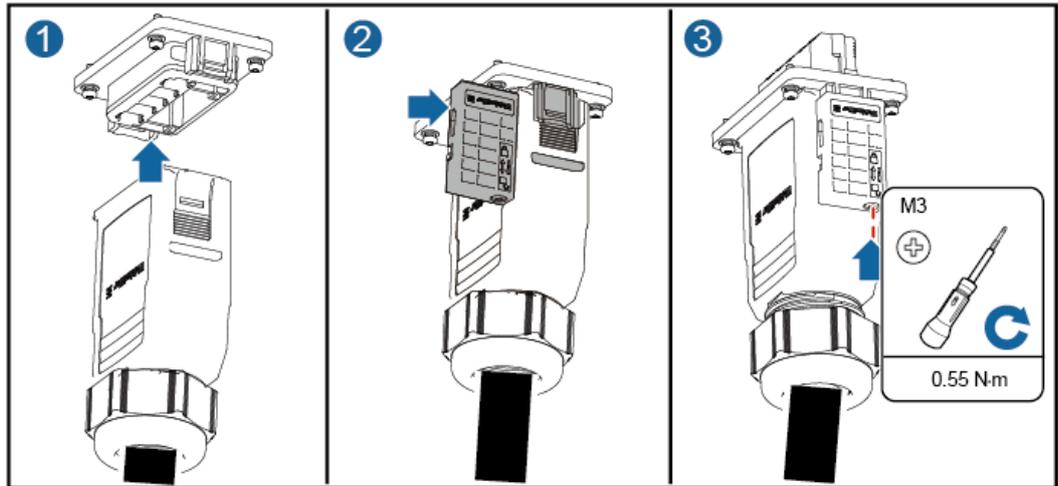
The cable colors shown in the figures are for reference only. Select an appropriate cable according to local standards.

**Step 2** Connect the AC connector to the AC output port.

**NOTICE**

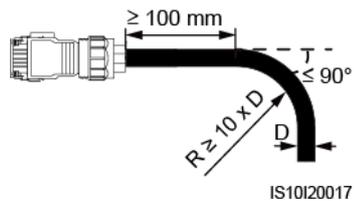
Ensure that the AC connector is connected securely.

**Figure 5-10** Securing the AC connector



**Step 3** Check the route of the AC output power cable.

**Figure 5-11** Cable route



----End

## Disconnection

Disconnection can be performed in reverse order.

## 5.4 Connecting the DC input power cable

### Precautions

---

 **DANGER**

- Before connecting the DC input power cable, ensure that the DC voltage is within the safe range (lower than 60 V DC), and that the **DC SWITCH** is set to the **OFF** position. Failure to do so could generate high voltage, which may cause electric shocks.
  - When the SUN2000 is operating, it is not allowed to operate the DC input power cable, such as connecting or disconnecting a PV string or a PV module in a PV string. Failing to do so may cause electric shocks.
  - If no PV string is connected to a DC input terminal of the SUN2000, do not remove the watertight cap from the terminal. Otherwise, the IP rating of the SUN2000 will be affected.
- 

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 **WARNING**

Ensure that the following conditions are met. Otherwise, the SUN2000 may be damaged, or even a fire could happen.

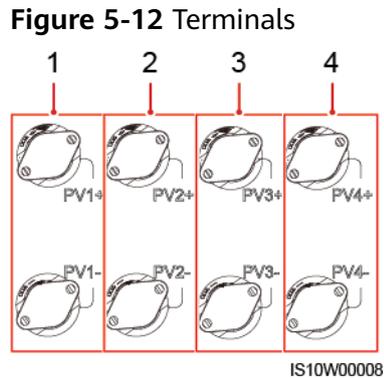
- PV modules connected in series in each PV string are of the same specifications.
  - The open-circuit voltage of each PV string is always lower than or equal to 1080 V DC.
  - The maximum short-circuit current of each PV string must be lower than or equal to 15 A.
  - The DC input power cable is correctly connected. The positive and negative terminals of a PV module are connected to corresponding positive and negative DC input terminals of the SUN2000.
  - If the DC input power cable is reversely connected, do not operate the DC switch and positive and negative connectors. Wait until the solar irradiance declines at night and the PV string current reduces to below 0.5 A, and then turn off the DC switch. Remove the positive and negative connectors to correct the polarity.
- 

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**NOTICE**

- Because the output of the PV string connected to the SUN2000 cannot be grounded, ensure that the PV module output is insulated to ground.
  - The PV strings connecting to the same MPPT circuit should contain PV modules of the same model and quantity.
  - During the installation of PV strings and the SUN2000, the positive or negative terminals of PV strings may be short-circuited to ground if power cables are not properly installed or routed. An AC or DC short circuit may occur and damage the device when the SUN2000 is operating. The caused device damage is not covered under any warranty.
-

## Terminal Description



(1) Terminals of DC input 1

(2) Terminals of DC input 2

(3) Terminals of DC input 3

(4) Terminals of DC input 4

### NOTE

It is recommended that the number of PV modules connected to PV1 and PV2 be the same, and that the number of PV modules connected to PV3 and PV4 be the same.

## Procedure

**Step 1** Connect the DC input power cable.

---

### WARNING

Before inserting the positive and negative connectors into the positive and negative DC input terminals of the SUN2000, check that the **DC SWITCH** is **OFF**.

---

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### CAUTION

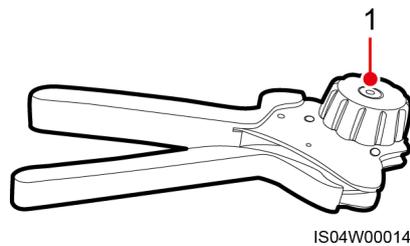
Use the Amphenol Helios H4 PV connectors supplied with the SUN2000. If the PV connectors are lost or damaged, purchase the connectors of the same model. The device damage caused by incompatible PV connectors is not covered under any warranty.

---

**NOTICE**

- Cables with high rigidity, such as armored cables, are not recommended as DC input power cables, because poor contact may be caused by the bending of the cables.
- Before assembling DC connectors, label the cable polarities correctly to ensure correct cable connections.
- After crimping the positive and negative metal contacts, pull the DC input power cables back to ensure that they are connected securely.
- Insert the crimped metal contacts of the positive and negative power cables into the appropriate positive and negative connectors. Then pull back the DC input power cables to ensure that they are connected securely.
- Crimp the metal stamping forming contacts using crimping tool H4TC0003 (Amphenol, recommended), H4TC0002 (Amphenol), PV-CZM-22100 (Staubli), or PV-CZM-19100 (Staubli). When choosing PV-CZM-22100 or PV-CZM-19100, do not use the locator. Otherwise metal contacts would be damaged.

**Figure 5-13** Crimping tool (H4TC0003)

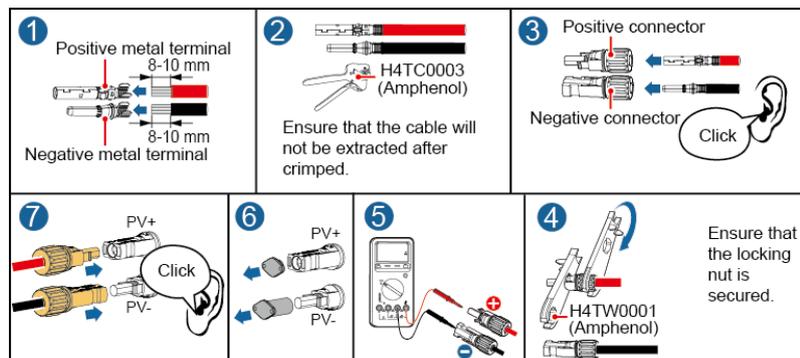


(1) Locator

**NOTE**

- The DC voltage measurement range of the multimeter must be at least 1100 V.
- If the voltage is a negative value, the DC input polarity is incorrect and needs correction.
- If the voltage is greater than 1080 V, too many PV modules configured in the same string. Remove some PV modules.

**Figure 5-14** Connecting the DC input power cable



### NOTICE

If the DC input power cable is reversely connected and the **DC SWITCH** is set to the **ON** position, do not operate the **DC SWITCH** and positive and negative connectors. Otherwise, the device may be damaged. The caused device damage is not covered under any warranty. Wait until the solar irradiance declines and the PV string current drops to below 0.5 A. Then set the two **DC SWITCH** to the **OFF** position, remove the positive and negative connectors, and rectify the connection of the DC input power cable.

----End

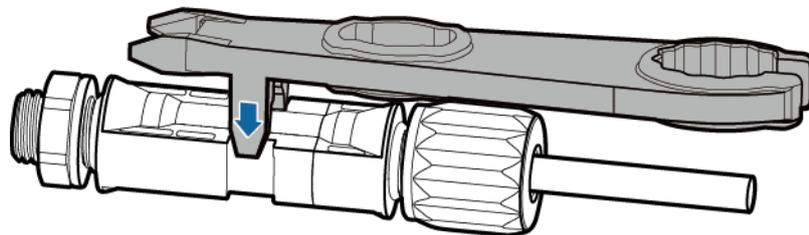
## Removing a DC connector

### WARNING

Before removing the positive and negative connectors, ensure that the **DC SWITCH** is **OFF**.

To remove the positive and negative connectors from the SUN2000, insert an open-end wrench into the notch and press hard to remove the DC connector.

**Figure 5-15** Removing a DC connector



IS011C0042

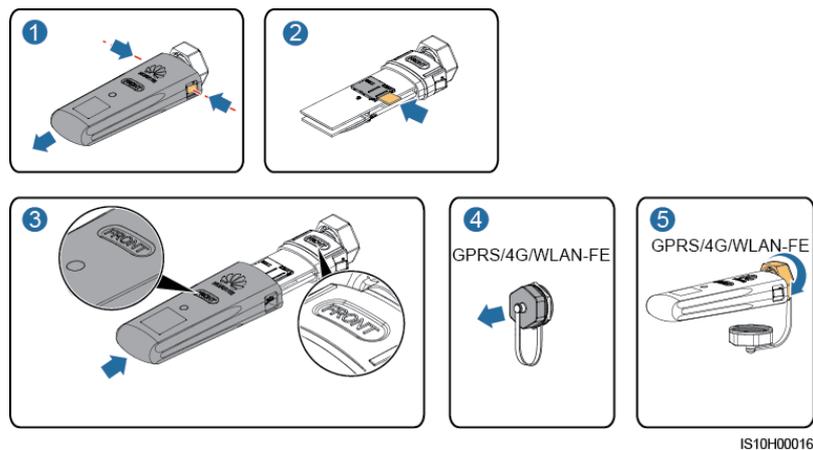
## 5.5 (Optional) Installing the Smart Dongle

### Procedure

 NOTE

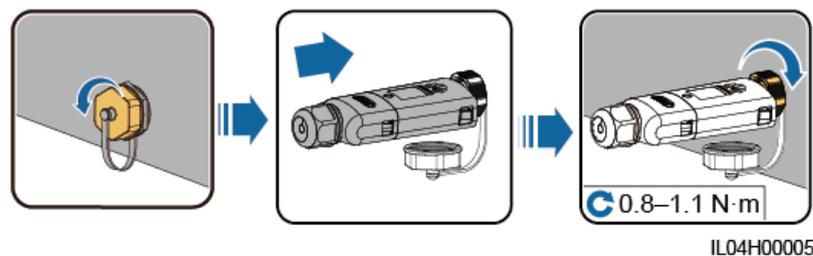
- If you prepared a WLAN-FE Smart Dongle or 4G Smart Dongle configured with a SIM card, skip this step.
  - If you prepared a Smart Dongle without a SIM card, you need to prepare a standard SIM card (size: 25 mm x 15 mm) with the capacity greater than or equal to 64 KB.
  - When installing the SIM card, determine its installation direction based on the silk screen and arrow on the card slot.
  - When being pressed into place, the SIM card will be locked, which means that the card is installed correctly.
  - To remove the SIM card, push it inwards. Then the SIM card springs out automatically.
  - When reinstalling the WLAN-FE Smart Dongle or 4G Smart Dongle, ensure that the buckle springs back in place.
- 4G Smart Dongle

**Figure 5-16** Installing the 4G Smart Dongle



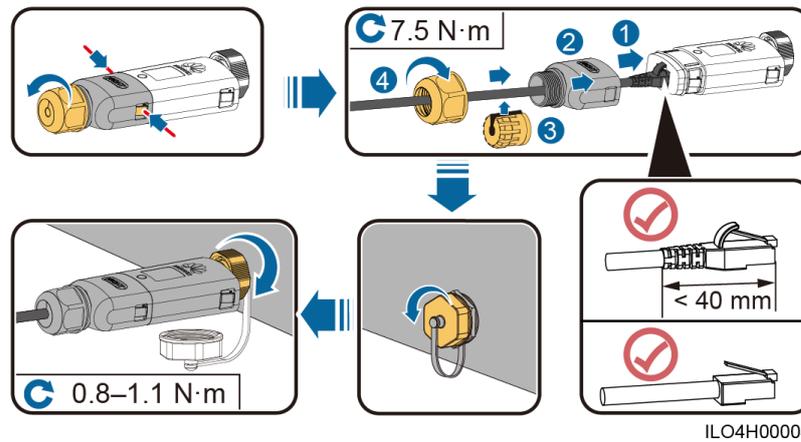
- WLAN-FE Smart Dongle (WLAN Communication)

**Figure 5-17** Installing the WLAN-FE Smart Dongle (WLAN Communication)



- WLAN-FE Smart Dongle (FE Communication)

**Figure 5-18** Installing the WLAN-FE Smart Dongle (FE Communication)



ILO4H00004

**NOTE**

There are two types of Smart Dongle involved in this document:

- WLAN-FE Smart Dongle: SDongleA-05
- 4G Smart Dongle: SDongleA-03

For details, see the quick guide that is delivered with the Smart Dongle.

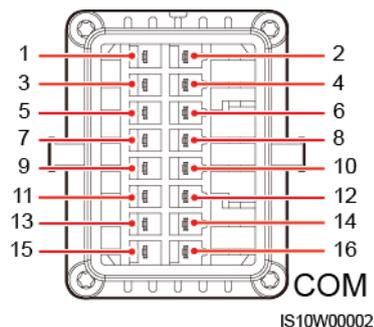
## 5.6 (Optional) Installing the Signal Cable

### Communication port signal definitions

**NOTICE**

- When routing the signal cable, ensure that it is separate from the power cable and away from interfering sources to prevent communication from being affected.
- The protection layer of the cable is in the connector. Cut off surplus core wires from the protection layer. Ensure that the core wires are completely inserted into the cable holes, and that the cable is securely connected.

**Figure 5-19** Signal definitions



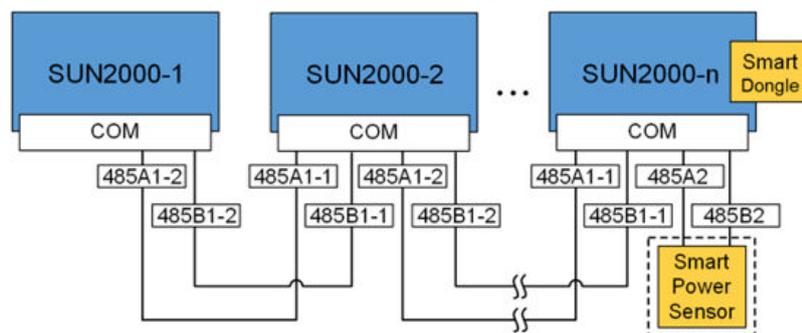
**Table 5-3** Signal definitions

Pin	Definition	Function	Description	Pin	Definition	Function	Description
1	485A1-1	RS485 differential signal+	Used to connect to the RS485 signal port on the SUN2000 or SmartLogger1000A	2	485A1-2	RS485 differential signal+	Used to connect to the RS485 signal port on the SUN2000 or SmartLogger1000A
3	485B1-1	RS485 differential signal-		4	485B1-2	RS485 differential signal-	
5	PE	Shielding ground	N/A	6	PE	Shielding ground	N/A
7	485A2	RS485 differential signal+	Used to connect to an RS485 signal port on a Smart Power Sensor for export limitation	8	DIN1	Dry contact interface for grid scheduling	Connects to the Ripple Control Device.
9	485B2	RS485 differential signal-		10	DIN2		
11	N/A	N/A	N/A	12	DIN3		
13	GND	Signal ground	N/A	14	DIN4		
15	N/A	N/A	N/A	16	GND		

## Communication Networking

- Smart Dongle Networking Scenario

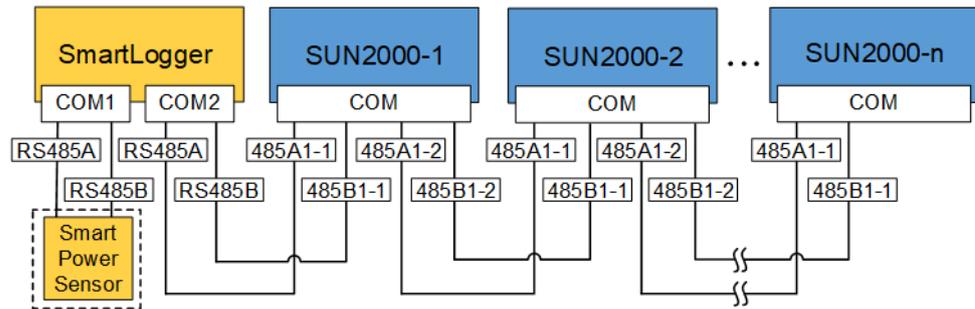
**Figure 5-20** Smart Dongle networking



**NOTE**

- In the Smart Dongle networking scenario, the SmartLogger1000A cannot be connected.
- The Smart Power Sensor is necessary for export limitation. Only the DTSU666-H Smart Power Sensor (provided by Huawei) can be used.
- The Smart Power Sensor and Smart Dongle need to be connected to the same inverter.
- SmartLogger1000A Networking Scenario

**Figure 5-21** SmartLogger1000A networking



**NOTE**

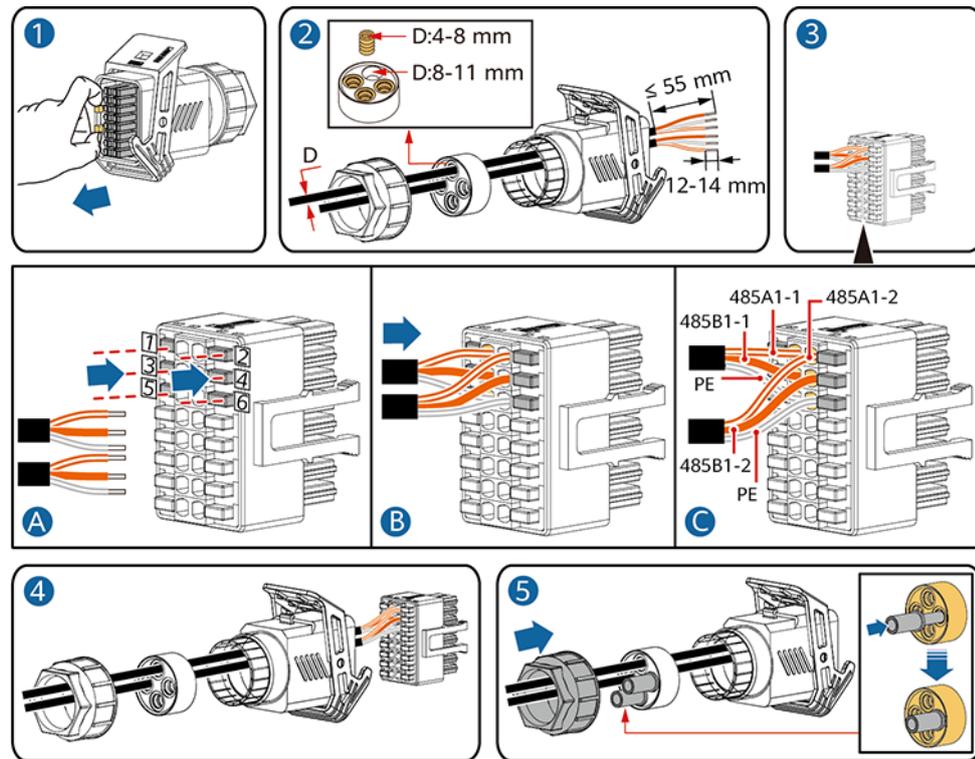
- In the SmartLogger1000A networking scenario, the Smart Dongle cannot be connected.
- A maximum of 80 devices can connect to a single SmartLogger1000A, such as inverters, Smart Power sensor, and EMI. You are advised to connect fewer than 30 devices to each RS485 route.
- The Smart Power Sensor is necessary for export limitation. Select the Smart Power Sensor according to the actual project.
- To ensure the system response speed, the Smart Power Sensor is recommended to be connected to a COM port separately from inverter COM port.

## 5.6.1 Connecting the RS485 Communications Cable (Inverter Cascading)

### Procedure

- Step 1** Connect the signal cable to the signal cable connector.

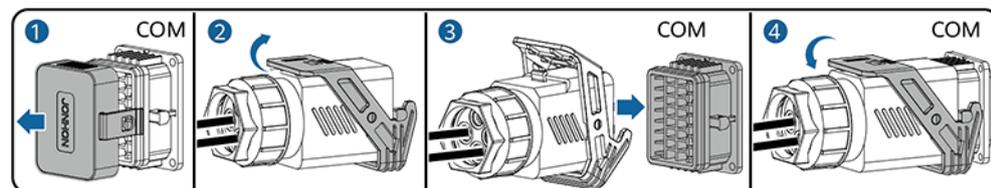
**Figure 5-22** Installing the cable



IS10120006

**Step 2** Connect the signal cable connector to the COM port.

**Figure 5-23** Securing the signal cable connector



IS10120007

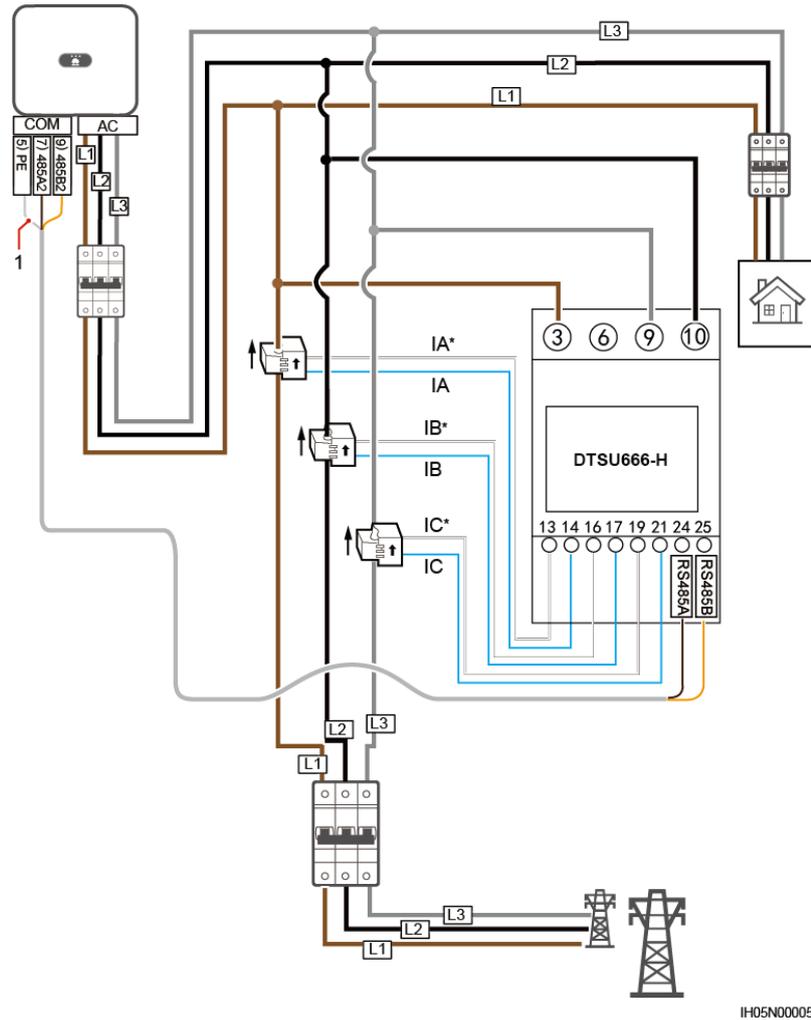
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## 5.6.2 Connecting the RS485 Communications Cable (Smart Power Sensor)

### Cable Connection

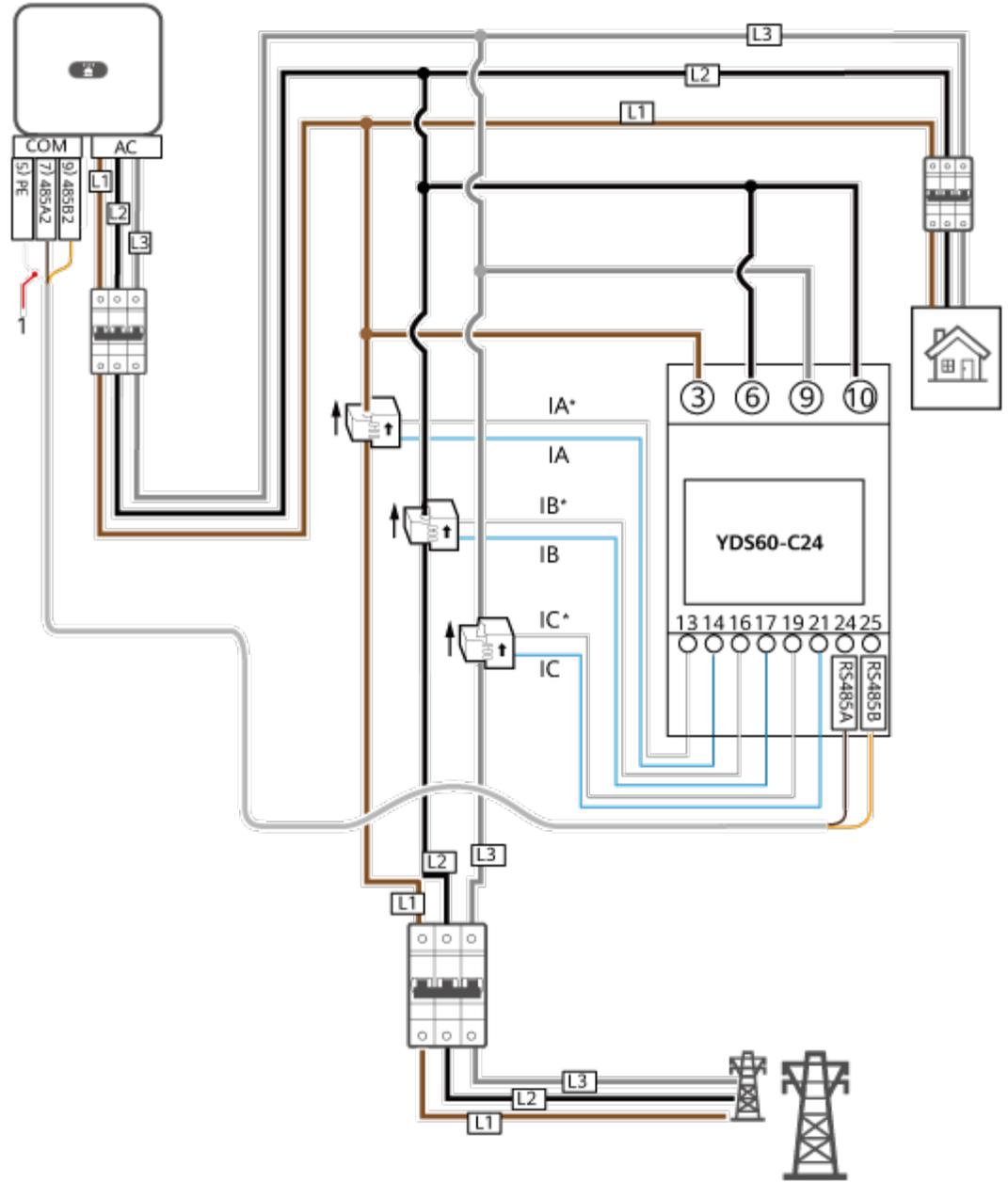
The following figure shows the cable connections between the inverter and the Smart Power Sensor.

Figure 5-24 DTSU666-H three-phase, three-wire cable connection



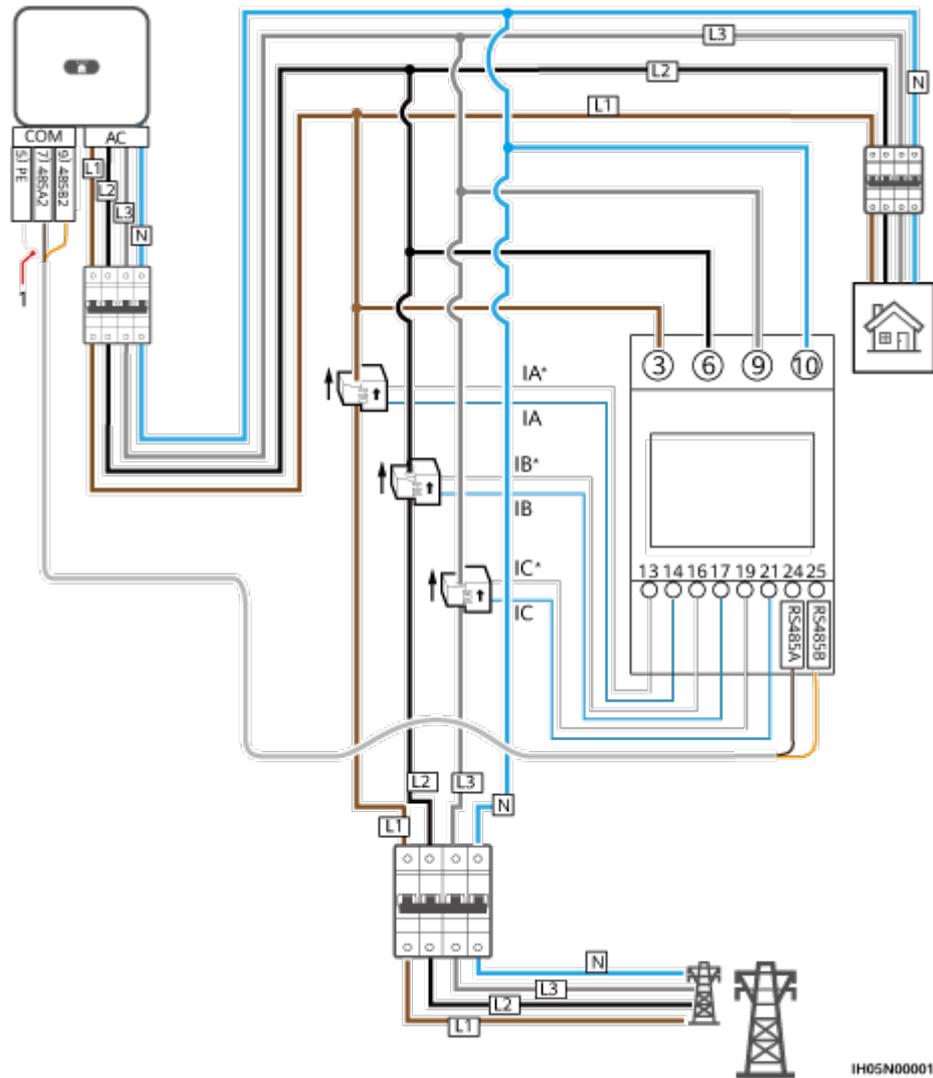
IH05N00005

Figure 5-25 YDS60-C24 three-phase, three-wire cable connection



IH05N00006

**Figure 5-26** Cable connection (Three Phase Four Wire)

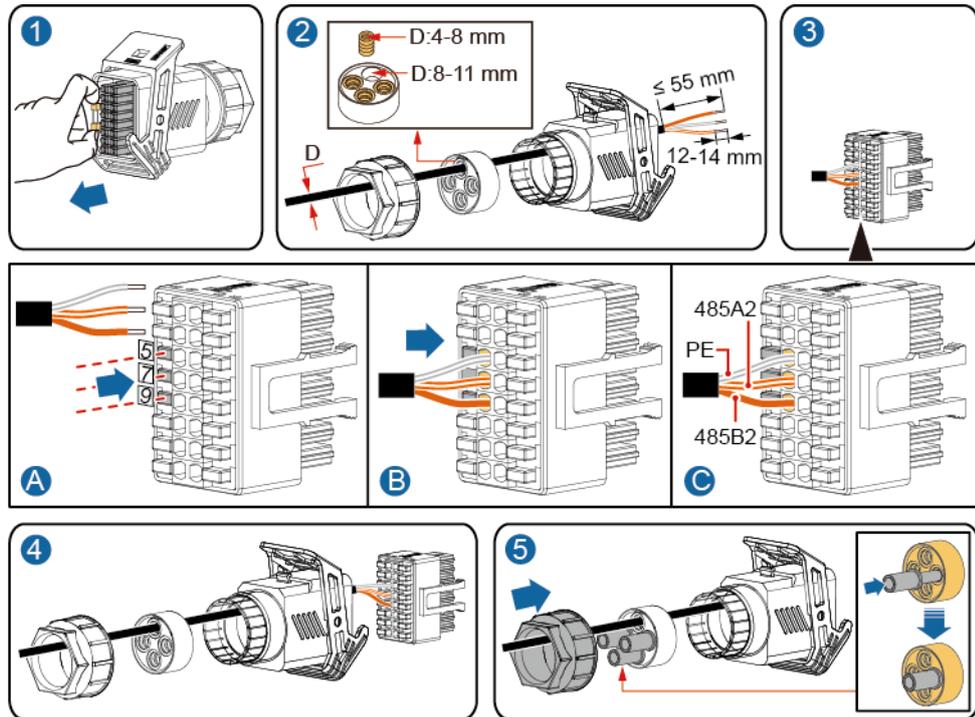


(1) Shielding layer of the signal cable

## Procedure

**Step 1** Connect the signal cable to the signal cable connector.

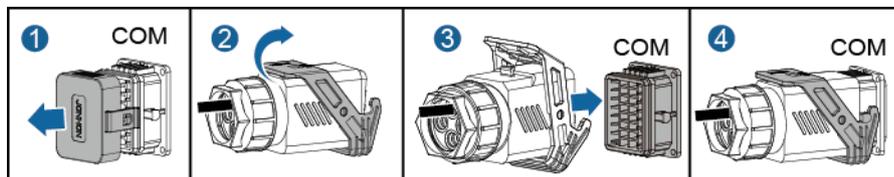
**Figure 5-27** Installing the cable



IS10I20008

**Step 2** Connect the signal cable to the COM port.

**Figure 5-28** Securing the signal cable connector



IS10I20007

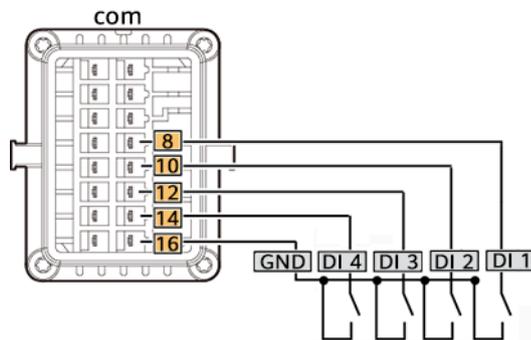
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## 5.6.3 Connecting the Power Grid Scheduling Signal Cable

### Cable Connection

The following figure shows the cable connections between the inverter and the Ripple Control Device.

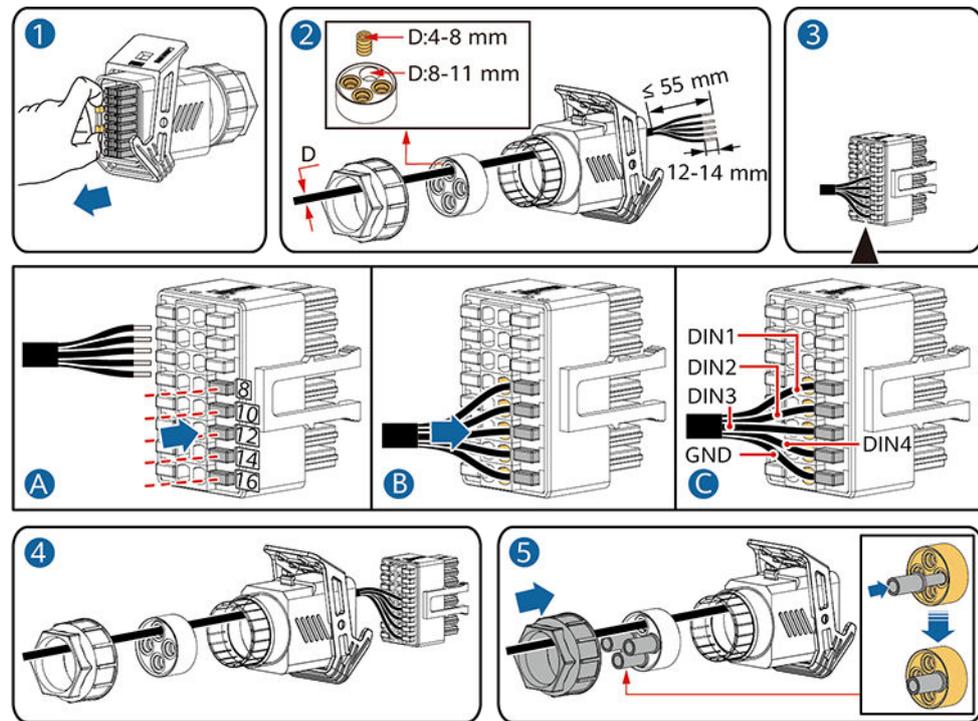
Figure 5-29 Cable connection



## Procedure

**Step 1** Connect the signal cable to the signal cable connector.

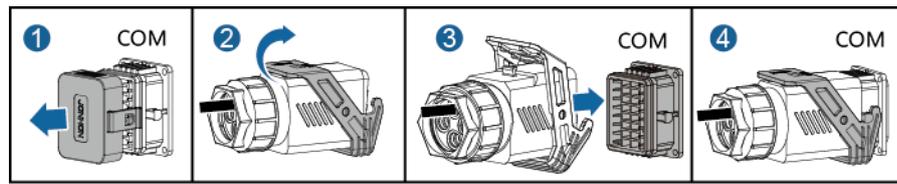
Figure 5-30 Installing the cable



IS10I20010

**Step 2** Connect the signal cable to the COM port.

**Figure 5-31** Securing the signal cable connector



IS10I20007

----End

# 6 Commissioning

 **DANGER**

- Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.

## 6.1 Check Before Power-On

**Table 6-1** Installation checklist

No.	Check Item	Acceptance Criteria
1	SUN2000 installation	The SUN2000 is installed correctly, securely, and reliably.
2	Smart Dongle	The Smart Dongle is installed correctly and securely.
3	Cable layout	Cables are routed properly as required by the customer.
4	Cable tie	Cable ties are secured evenly and no burr exists.
5	Grounding	The ground cable is connected correctly, securely, and reliably.
6	Turn off the switches	The <b>DC SWITCH</b> and all the switches connected to the SUN2000 are set to <b>OFF</b> .
7	Cable connections	The AC output power cable and DC input power cable are connected correctly, securely, and reliably.
8	Unused terminals and ports	Unused terminals and ports are locked by watertight caps.

No.	Check Item	Acceptance Criteria
9	Installation environment	The installation space is proper, and the installation environment is clean and tidy, without foreign matter.

## 6.2 Powering On the System

### Precautions

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#### NOTICE

Before the equipment is put into operation for the first time, ensure that the parameters are set correctly by professional personnel. Incorrect parameter settings may result in noncompliance with local grid connection requirements and affect the normal operations of the equipment.

---

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#### NOTICE

Before turning on the AC switch between the SUN2000 and the power grid, use a multimeter set to the AC position to check that the AC voltage is within the specified range.

---

### Procedure

**Step 1** Turn on the AC switch between the SUN2000 and the power grid.

---

#### NOTICE

If the DC is on and the AC is off, the SUN2000 reports a **Grid Failure** alarm. The SUN2000 starts normally only after the fault is automatically rectified.

---

**Step 2** If there is a DC switch between the PV string and the inverter, turn on the DC switch.

**Step 3** Set the **DC SWITCH** at the bottom of the SUN2000 to the **ON** position.

**Step 4** Wait for about 1 minute, and then observe the LED indicators of the inverter to check the running status.

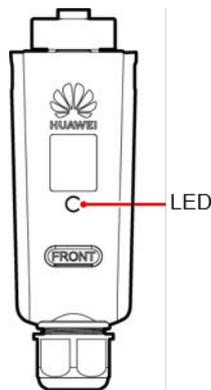
**Table 6-2** LED indicator description

Category	Status		Meaning
<b>Running indication</b> 	<b>LED1</b>	<b>LED2</b>	N/A
	Steady green	Steady green	The SUN2000 is operating in grid-tied mode.
	Blinking green at long intervals (on for 1s and then off for 1s)	Off	The DC is on and the AC is off.
	Blinking green at long intervals (on for 1s and then off for 1s)	Blinking green at long intervals (on for 1s and then off for 1s)	The DC is on, the AC is on, and the SUN2000 is not exporting power to the power grid.
	Off	Off	The DC is off. <sup>a</sup>
	Blinking red at short intervals (on for 0.2s and then off for 0.2s)	N/A	DC environmental alarm
	N/A	Blinking red at short intervals (on for 0.2s and then off for 0.2s)	AC environmental alarm
	Steady red	Steady red	Fault
<b>Communication indication</b> 	<b>LED3</b>		N/A
	Blinking green at short intervals (on for 0.2s and then off for 0.2s)		Communication is in progress. (When a mobile phone is connected to the SUN2000, the indicator first indicates that the phone is connected to the SUN2000): blinks green at long intervals.)
	Blinking green at long intervals (on for 1s and then off for 1s)		The mobile phone is connected to the SUN2000.
	Off		There is no communication.
Note a: The AC may be on. Check whether the external AC switch is OFF.			

**Step 5** (Optional) Observe the LED to check the operating status of the Smart Dongle.

- WLAN-FE Smart Dongle

**Figure 6-1** WLAN-FE Smart Dongle



**Table 6-3** LED indicator description

LED Color	Status	Remarks	Description
N/A	Off	Normal	The Dongle is not secured or is not powered on.
Yellow (blinking green and red simultaneously)	Steady on		The Dongle is secured and powered on.
Red	Blinking at short intervals (on for 0.2s and then off for 0.2s)		The parameters for connecting to the router are to be set.
	Steady on	Abnormal	The Dongle is faulty. Replace the Dongle.
Green	Blinking at long intervals (on for 0.5s and then off for 0.5s)	Normal	Connecting to the router.
	Steady on		Successfully connected to the management system.
	Blinking at short intervals (on for 0.2s and then off for 0.2s)		The inverter is communicating with the management system through the Dongle.

- 4G Smart Dongle

**Table 6-4** LED indicator description

LED Color	Status	Remarks	Description
N/A	Off	Normal	The Dongle is not secured or is not powered on.

LED Color	Status	Remarks	Description
Yellow (blinking green and red simultaneously)	Steady on	Normal	The Dongle is secured and powered on.
Green	Blinking in a 2-second cycle (on for 0.1s and then off for 1.9s)	Normal	Dialing (duration < 1 min).
		Abnormal	If the duration is longer than 1 min, the 4G parameter settings are incorrect. Reset the parameters.
	Blinking at long intervals (on for 1s and then off for 1s)	Normal	The dial-up connection is set up successfully (duration < 30s).
		Abnormal	If the duration is longer than 30s, the settings of the management system parameters are incorrect. Reset the parameters.
	Steady on	Normal	Successfully connected to the management system.
Blinking at short intervals (on for 0.2s and then off for 0.2s)	The inverter is communicating with the management system through the Dongle.		
Red	Steady on	Abnormal	The Dongle is faulty. Replace Dongle.
	Blinking at short intervals (on for 0.2s and then off for 0.2s)		The Dongle has no SIM card or the SIM card is in poor contact. Check whether the SIM card has been installed or is in good contact. If not, install the SIM card or remove and insert the SIM card.

LED Color	Status	Remarks	Description
	Blinking at long intervals (on for 1s and then off for 1s)		The Dongle fails to connect to the management system because it has no signals, weak signal, or no traffic. If the Dongle is reliably connected, check the SIM card signal through the APP. If no signal is received or the signal strength is weak, contact the carrier. Check whether the tariff and traffic of the SIM card are normal. If not, recharge the SIM card or buy traffic.
Blinking red and green alternatively	Blinking at long intervals (on for 1s and then off for 1s)		No communication with the inverter. <ul style="list-style-type: none"> <li>- Remove and insert the Dongle.</li> <li>- Check whether inverters match the Dongle.</li> <li>- Connect the Dongle to other inverters. Check whether the Dongle or the USB port of the inverter is faulty.</li> </ul>

----End

## 6.3 Commissioning

### 6.3.1 Scenario 1: Smart Dongle Networking Scenario

 NOTE

Data in the screenshots is for reference only. The actual screens prevail.

#### Downloading the App

Search for **FusionSolar** in Google Play or scan the corresponding QR code, download the latest installation package, and install the FusionSolar app by following the instructions.

**Figure 6-2** FusionSolar QR code



FusionSolar

**NOTE**

- In areas (such as the UK) where the FusionSolar app is not available, or when a third-party management system is used, only the SUN2000 app can be used for commissioning. This document uses the FusionSolar app as an example to describe the commissioning method. For the SUN2000 app, perform operations as required.
- To obtain the SUN2000 App, scan the QR code or search for **SUN2000** in Huawei AppGallery, download the latest installation package, and install the SUN2000 app by following the instructions. The SUN2000 app version should be 3.2.00.002 (Android) or later.



- The initial password for connecting the inverter WiFi is **Changeme**.
- Log in to the FusionHome app as **installer**. The initial password is **00000a**.
- Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

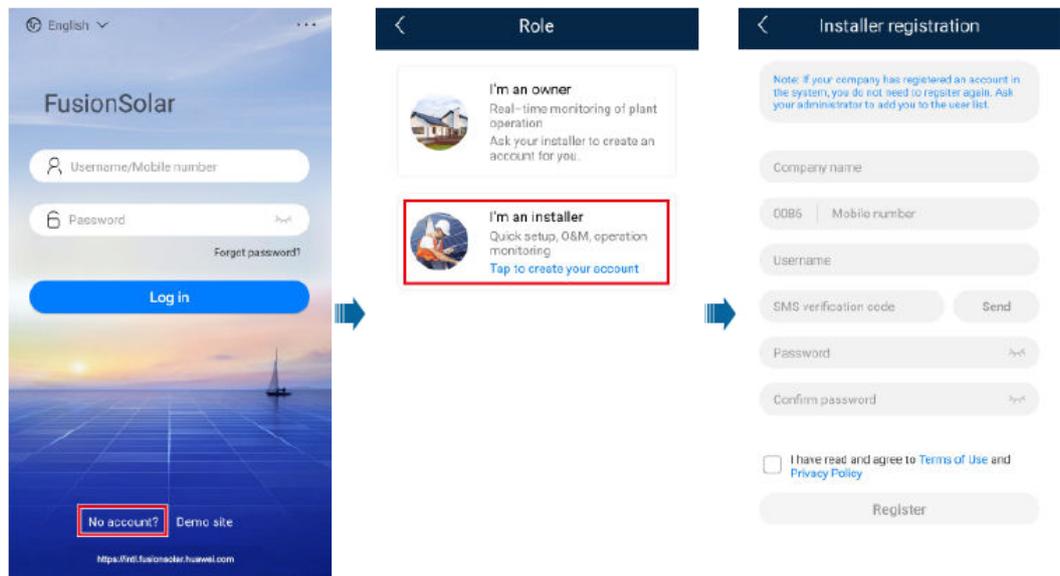
## (Optional) Installer Account Registration

Creating the first installer account will generate a domain named after the company.

**NOTE**

If you have an installer account, skip this step.

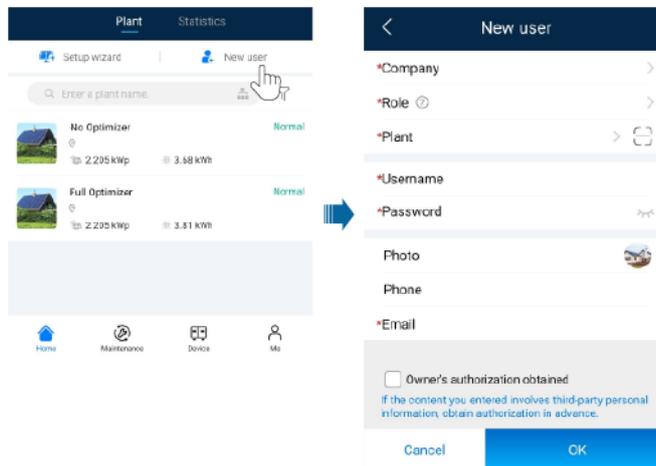
**Figure 6-3** Creating the first installer account



**NOTICE**

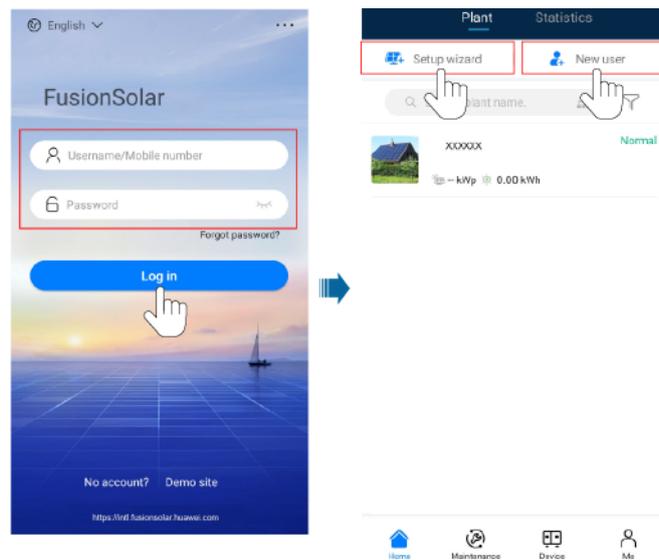
To create multiple installer accounts for the same company, log in to the FusionSolar app and tap **New User**.

**Figure 6-4** Creating multiple installer accounts for the same company



## Creating a PV Plant and an Account for User

**Figure 6-5** Creating a PV Plant and an Account for User



**NOTE**

For details, see the [FusionSolar App Quick Guide](#). You can scan the QR code to obtain it.



### 6.3.2 Scenario 2: SmartLogger1000A Networking Scenario

See the [Distributed PV Plants Connecting to Huawei Hosting Cloud Quick Guide \(Distributed Inverters + SmartLogger1000A + RS485 Networking\)](#).

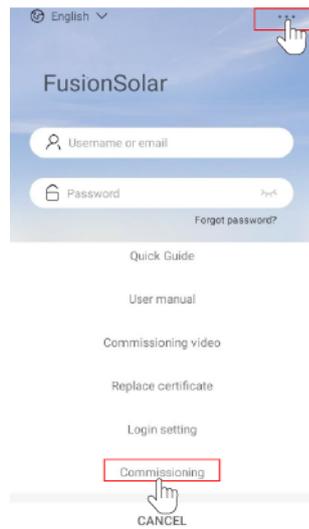
You can scan the QR code to obtain it.



### 6.3.3 Scenario 3: FusionSolar App Cannot Access the Internet

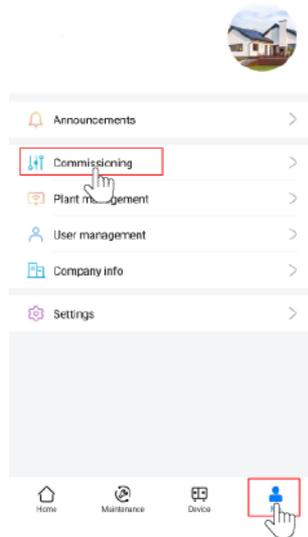
**Step 1** Access Device commissioning.

**Figure 6-6** Device commissioning (before login)



**NOTE**

If FusionSolar app can access the network, you can access **Device commissioning** after login to FusionSolar app.

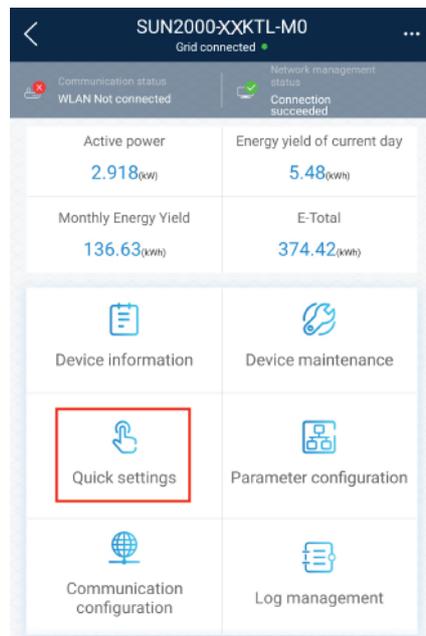


**Step 2** Connect to the inverter WLAN. Log in as **installer**, and perform **Quick settings**.

**NOTE**

- When the inverter is directly connected to the mobile phone using the built-in antenna, the distance between the inverter and mobile phone must be less than 5 m without obstructions in between to ensure the communication quality between the FusionSolar app and inverter. The distance is for reference only and may vary depending on mobile phones and whether there are obstructions between the inverter and the mobile phone.
- When connecting the SUN2000L to the FusionSolar app over a router, ensure that the mobile phone and inverter are in the WiFi coverage of the router and the SUN2000L is connected to the router.
- The router supports WiFi (IEEE 802.11 b/g/n, 2.4 GHz) and the WiFi signal reaches the inverter.
- The WPA, WPA2, or WPA/WPA2 encryption mode is recommended for routers. Enterprise-level encryption is not supported (for example, public hotspots requiring authentication such as airport WiFi). WEP and WPA TKIP are not recommended because these two encryption modes have serious security defects. If the inverter cannot be connected using WEP, log in to the router and change the encryption mode to WPA2 or WPA/WPA2.

**Figure 6-7** Quick settings

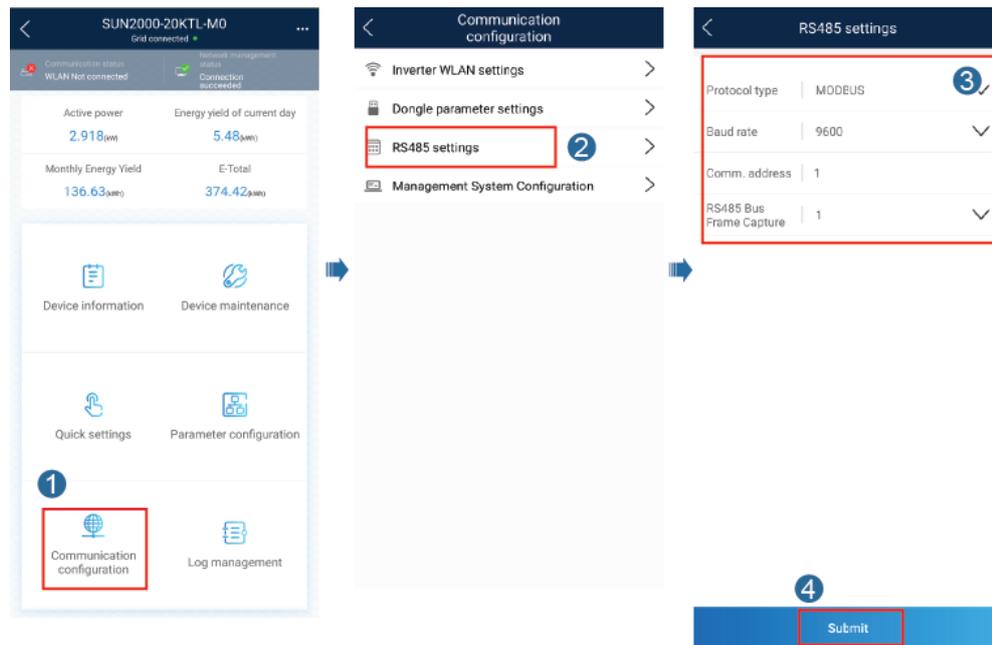


**NOTE**

- The initial password for connecting the inverter WLAN is **Changeme**.
- The initial password of the **installer** is **0000a**.
- Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.
- To set more parameters, tap **Parameter configuration**.

**Step 3** (Optional) When multiple inverters are connected to a third-party data collector, set RS485 parameters.

Figure 6-8 RS485 Settings



**NOTE**

The RS485 addresses of different inverters must be different.

----End

## 6.4 Powering Off the System

### Precautions

**WARNING**

After the SUN2000 is powered off, the remaining electricity and heat may still cause electric shocks or body burns. Therefore, put on protective gloves and operate the SUN2000 five minutes after the power-off.

### Procedure

- Step 1** Send a shutdown command from the app.
- Step 2** Turn off the AC switch between the SUN2000 and the power grid.
- Step 3** Set the **DC SWITCH** at the bottom of the SUN2000 to the **OFF** position.
- Step 4** Turn off the DC switch between the PV string and the SUN2000 if there is one.

----End

# 7 Maintenance

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## Prerequisites

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 **DANGER**

- Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.
- 

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 **WARNING**

- Before performing maintenance, power off the equipment, follow the instructions on the delayed discharge label, and wait for a period of time as specified to ensure that the equipment is not energized.
- 

## 7.1 Routine Maintenance

To ensure that the SUN2000 can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

---

 **CAUTION**

Before cleaning the system, connecting cables, and maintaining the grounding reliability, power off the system.

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**Table 7-1** Maintenance list

Check Detail	Check Method	Maintenance Interval
System cleanliness	Check the heat sink for foreign matter or the overall health of the SUN2000.	Annual or every time an abnormality is detected
System running status	Check the SUN2000 for damage or deformation.	Annual
Electrical connections	<ul style="list-style-type: none"> <li>Cables are securely connected.</li> <li>Cables are intact, in particular, the parts touching the metallic surface are not scratched.</li> </ul>	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Grounding reliability	Check whether the ground terminal and ground cable are securely connected.	Annual
Sealing	Check whether all terminals and ports are properly sealed.	Annual

## 7.2 Troubleshooting

Alarm severities are defined as follows:

- Major: The inverter is faulty. As a result, the output power decreases or the grid-tied power generation is stopped.
- Minor: Some components are faulty without affecting the grid-tied power generation.
- Warning: The inverter works properly. The output power decreases or some authorization functions fail due to external factors.

**Table 7-2** Common alarms and troubleshooting measures

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2001	High String Input Voltage	Major	<p>The PV array is not properly configured. Excessive PV modules are connected in series to the PV string, and therefore the open-circuit voltage exceeds the maximum inverter operating voltage.</p> <p>Cause ID 1 = PV1 and PV2 Cause ID 2 = PV3 and PV4</p>	Reduce the number of PV modules connected in series to the PV string until the PV string open-circuit voltage is less than or equal to the maximum inverter operating voltage. After the PV array is correctly configured, the inverter alarm disappears.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2002	DC Arc Fault	Major	The PV string power cable arcs or is in poor contact. Cause ID 1 = PV1 and PV2 Cause ID 2 = PV3 and PV4	Check that the PV string power cable does not arc and is in good contact.
2011	String Reverse Connection	Major	The PV string polarity is reversed. Cause ID 1 = PV1 Cause ID 2 = PV2 Cause ID 3 = PV3 Cause ID 4 = PV4	Check whether the PV string is reversely connected to the SUN2000. If yes, wait until the PV string current decreases below 0.5 A, set <b>DC SWITCH</b> to <b>OFF</b> , and adjust the PV string polarity.
2012	String Current Backfeed	Warning	The number of PV modules connected in series to this PV string is insufficient. As a result, the end voltage is lower than that of other strings. Cause ID 1 = PV1 Cause ID 2 = PV2 Cause ID 3 = PV3 Cause ID 4 = PV4	<ol style="list-style-type: none"> <li>1. Check whether the number of PV modules connected in series to this PV string is less than the number of PV modules connected in series to the other PV strings connected in parallel with this PV string. If yes, wait until the PV string current decreases below 0.5 A, set <b>DC SWITCH</b> to <b>OFF</b>, and adjust the number of PV modules in the PV string.</li> <li>2. Check whether the PV string is shaded.</li> <li>3. Check whether the open-circuit voltage of the PV string is normal.</li> </ol>
2021	AFCI Self-Check Failure	Major	Cause ID = 1, 2 AFCI check fails.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the fault persists, contact your dealer or Huawei technical support.
2031	Phase Wire Short-Circuited to PE	Major	Cause ID = 1 The impedance of the output phase wire to PE is low or the output phase wire is short-circuited to PE.	Check the impedance of the output phase wire to PE, locate the position with lower impedance, and rectify the fault.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2032	Grid Loss	Major	Cause ID = 1 <ul style="list-style-type: none"> <li>• The power grid experiences an outage.</li> <li>• The AC power cable is disconnected or the AC circuit breaker is OFF.</li> </ul>	<ol style="list-style-type: none"> <li>1. Check that the AC voltage is normal.</li> <li>2. Check that the AC power cable is connected and that the AC switch is ON.</li> </ol>
2033	Grid Undervoltage	Major	Cause ID = 1 The grid voltage is below the lower threshold or the low voltage duration has lasted for more than the value specified by LVRT.	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator. If yes, login to the mobile phone app, SmartLogger, or NMS to modify the grid undervoltage protection threshold with the consent of the local power operator.</li> <li>3. If the fault persists, check the connection between the AC switch and the output power cable.</li> </ol>

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2034	Grid Overvoltage	Major	<p>Cause ID = 1</p> <p>The grid voltage exceeds the higher threshold or the high voltage duration has lasted for more than the value specified by HVRT.</p>	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the power grid voltage is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile app, SmartLogger, or network management system (NMS) to modify the grid overvoltage protection threshold with the consent of the local power operator.</li> <li>3. Check whether the peak voltage of the power grid is too high. If the fault persists and cannot be rectified for a long time, contact the power grid operator.</li> </ol>
2035	Grid Voltage Imbalance	Major	<p>Cause ID = 1</p> <p>The difference between grid phase voltages exceeds the upper threshold.</p>	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the power grid voltage is within the acceptable range. If no, contact the local power operator.</li> <li>3. If the fault persists for a long time, check the connection of the AC output power cables.</li> <li>4. If the AC output power cables are correctly connected, but the alarm persists and affects the energy yield of the PV plant, contact the local power operator.</li> </ol>

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2036	Grid Overfrequency	Major	Cause ID = 1 Power grid exception: The actual grid frequency is higher than the requirement of the local power grid standard.	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile phone app, SmartLogger, or NMS to modify the grid underfrequency protection threshold with the consent of the local power operator.</li> </ol>
2037	Grid Underfrequency	Major	Cause ID = 1 Power grid exception: The actual grid frequency is lower than the requirement of the local power grid standard.	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile phone app, SmartLogger, or NMS to modify the grid underfrequency protection threshold with the consent of the local power operator.</li> </ol>

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2038	Unstable Grid Frequency	Major	Cause ID = 1 Power grid exception: The actual grid frequency change rate does not comply with the local power grid standard.	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the power grid may be abnormal temporarily. The inverter automatically recovers after detecting that the power grid becomes normal.</li> <li>2. If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator.</li> </ol>
2039	Output Overcurrent	Major	Cause ID = 1 The grid voltage drops dramatically or the power grid is short-circuited. As a result, the inverter transient output current exceeds the upper threshold, and inverter protection is triggered.	<ol style="list-style-type: none"> <li>1. The inverter monitors its external working conditions in real time. The inverter automatically recovers after the fault is rectified.</li> <li>2. If the alarm occurs frequently and affects the power production of the PV plant, check whether the output is short-circuited. If the fault persists, contact your dealer or Huawei technical support.</li> </ol>
2040	Output DC Component Overhigh	Major	Cause ID = 1 The DC component in the grid current exceeds the upper threshold.	<ol style="list-style-type: none"> <li>1. The inverter monitors its external working conditions in real time. The inverter automatically recovers after the fault is rectified.</li> <li>2. If the alarm occurs frequently, contact your dealer or Huawei technical support.</li> </ol>
2051	Abnormal Residual Current	Major	Cause ID = 1 The input-to-ground insulation impedance has decreased during the inverter operation.	<ol style="list-style-type: none"> <li>1. If the alarm occurs accidentally, the external power cable may be abnormal temporarily. The inverter automatically recovers after the fault is rectified.</li> <li>2. If the alarm occurs frequently or persists, check that the impedance between the PV string and ground is not below the lower threshold.</li> </ol>

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2061	Abnormal Grounding	Major	<p>Cause ID = 1</p> <ul style="list-style-type: none"> <li>The neutral wire or ground cable is not connected.</li> <li>The PV array is grounded, but the inverter output does not connect to an isolation transformer.</li> </ul>	<p>Power off the inverter (turn off the AC output switch and DC input switch, and wait for 5 minutes), and then perform the following operations:</p> <ol style="list-style-type: none"> <li>Check that the PE cable for the inverter is connected properly.</li> <li>If the inverter is connected to the TN power grid, check whether the N cable is properly connected and whether the voltage to ground is normal.</li> <li>Check whether the AC output connects to an isolation transformer. If yes, after powering on the inverter, log in to the mobile phone app, SmartLogger, or NMS and disable <b>Grounding inspection</b>.</li> </ol>
2062	Low Insulation Resistance	Major	<p>Cause ID = 1</p> <ul style="list-style-type: none"> <li>The PV array is short-circuited to ground.</li> <li>The PV array is in a moist environment and the power cable is not well insulated to ground.</li> </ul>	<ol style="list-style-type: none"> <li>Check the impedance between the PV array output and PE, and eliminate short circuits and poor insulation points.</li> <li>Check that the PE cable for the inverter is connected correctly.</li> <li>If you are sure that the impedance is less than the preset protection threshold in a cloudy or rainy environment, log in to the mobile phone app, SmartLogger, or NMS and reset the insulation impedance protection threshold.</li> </ol>

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2063	Cabinet Overtemperature	Minor	Cause ID = 1 <ul style="list-style-type: none"> <li>The inverter is installed in a place with poor ventilation.</li> <li>The ambient temperature exceeds the upper threshold.</li> <li>The inverter is not working properly.</li> </ul>	<ul style="list-style-type: none"> <li>Check the ventilation and ambient temperature at the inverter installation position.</li> <li>If the ventilation is poor or the ambient temperature exceeds the upper threshold, improve the ventilation and heat dissipation.</li> <li>If the ventilation and ambient temperature both meet requirements, contact your dealer or Huawei technical support.</li> </ul>
2064	Device Fault	Major	Cause ID = 1-12 An unrecoverable fault has occurred on a circuit inside the inverter.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the fault persists, contact your dealer or Huawei technical support.  Note: If the cause ID is ID 1, perform the preceding operation when the PV string current is less than 1 A.
2065	Upgrade Failed or Version Mismatch	Minor	Cause ID = 1, 2 and 4 The upgrade ends abnormally. <b>NOTE</b> Upgrade the inverter again if it is stuck in initialization state without generating any alarms and cannot be restored to the normal state during the upgrade when the PV inputs are disconnected and reconnected next time.	<ol style="list-style-type: none"> <li>Upgrade again.</li> <li>If the upgrade fails several times, contact your dealer or Huawei technical support.</li> </ol>
2066	License Expired	Warning	Cause ID = 1 <ul style="list-style-type: none"> <li>The privilege certificate has entered the grace period.</li> <li>The privilege feature will be invalid soon.</li> </ul>	<ol style="list-style-type: none"> <li>Apply for a new certificate.</li> <li>Load the new certificate.</li> </ol>

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
61440	Faulty Monitoring Unit	Minor	Cause ID = 1 <ul style="list-style-type: none"> <li>• The flash memory is insufficient.</li> <li>• The flash memory has bad sectors.</li> </ul>	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the fault persists, replace the monitoring board or contact your dealer Huawei technical support.
2067	Faulty Power Collector	Major	Cause ID = 1 Power meter disconnection.	<ol style="list-style-type: none"> <li>1. Check that the preset power meter model is the same as the actual model.</li> <li>2. Check that the preset communications parameters for the power meter are the same as the actual configurations.</li> <li>3. Check that the power meter is powered on and the RS485 communications cable is connected.</li> </ol>
2072	Transient AC Overvoltage	Major	Cause ID = 1 The inverter detects that the phase voltage exceeds the transient AC overvoltage protection threshold.	<ol style="list-style-type: none"> <li>1. Check whether the grid connection voltage exceeds the upper threshold. If yes, contact the local power operator.</li> <li>2. If you have confirmed that the grid connection voltage exceeds the upper threshold and obtained the consent of the local power operator, modify the overvoltage protection threshold.</li> <li>3. Check that the peak grid voltage does not exceed the upper threshold.</li> </ol>

 **NOTE**

Contact your dealer or Huawei technical support if the measures listed in the **Troubleshooting Suggestion** column have been taken but the fault persists.

# 8 Handling the Inverter

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## 8.1 Removing the SUN2000

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**NOTICE**

Before removing the SUN2000, disconnect both the AC and DC power supplies. After powering off the SUN2000, wait at least 5 minutes before performing operations on the SUN2000.

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Perform the following operations to remove the SUN2000:

1. Disconnect all cables from the SUN2000, including RS485 communications cables, DC input power cables, AC output power cables, and PGND cables.
2. Remove the SUN2000 from the mounting bracket.
3. Remove the mounting bracket.

## 8.2 Packing the SUN2000

- If the original packing materials are available, put the SUN2000 inside them and then seal them by using adhesive tape.
- If the original packing materials are not available, put the SUN2000 inside a suitable cardboard box and seal it properly.

## 8.3 Disposing of the SUN2000

If the SUN2000 service life expires, dispose of it according to the local disposal rules for electrical equipment waste.

# 9 Technical Data

## NOTICE

The SUN2000-8KTL-M0 and SUN2000-10KTL-M0 inverters are applicable only to Australia.

## Efficiency

Technical Specifications	SUN2000-8KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Maximum efficiency	98.5%	98.5%	98.5%	98.65%	98.65%	98.65%
European efficiency	98.0%	98.0%	98.0%	98.3%	98.3%	98.3%

## Input

Technical Specifications	SUN2000-8KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Maximum input voltage <sup>a</sup>	1080 V					
Maximum input current (per MPPT)	22 A					

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Maximum short-circuit current (per MPPT)	30 A					
Maximum inverter backfeed current to the PV array	0 A					
Minimum startup voltage	200 V					
Operating voltage range <sup>b</sup>	160-950 V					
Full-load MPPT voltage range	320-850 V	320-850 V	380-850 V	380-850 V	400-850 V	480-850 V
Rated input voltage	600 V					
Number of input routes	4					
Number of MPP trackers	2					
<p>Note a: The maximum input voltage is the upper threshold of the DC voltage. If the input voltage exceeds the threshold, the solar inverter may be damaged.</p> <p>Note b: If the input voltage is beyond the operating voltage range, the solar inverter cannot work properly.</p>						

## Output

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Rated active power	8000 W	10000 W	12000 W	15000 W	17000 W	20000 W

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Maximum apparent power	8800 VA	11000 VA	13200 VA	16500 VA	18700 VA	22000 VA
Maximum active power (cosφ = 1)	8800 W	11000 W	13200 W	16500 W	18700 W	22000 W
Rated output voltage	220/380 V, 230/400 V, 3W + (N) + PE					
Rated output current	12.8 A (380 V)/11.6 A (400 V)	15.9 A (380 V)/14.5 A (400 V)	18.2 A (380 V)/17.3 A (400 V)	22.8 A (380 V)/21.7 A (400 V)	25.8 A (380 V)/24.6 A (400 V)	30.4 A (380 V)/28.9 A (400 V)
Maximum output current	13.4 A	17 A	20 A	25.2 A	28.5 A	33.5 A
Adapted power grid frequency	50/60 Hz					
Power factor	0.8 leading... 0.8 lagging					
Maximum total harmonic distortion (rated power)	< 3%					

## Protection and Feature

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
AFCI	Yes					
Input DC switch	Yes					
Anti-islanding protection	Yes					

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Output overcurrent protection	Yes					
Output short-circuit protection	Yes					
Output overvoltage protection	Yes					
Input reverse connection protection	Yes					
PV string fault detection	Yes					
DC surge protection	Yes					
AC surge protection	Yes					
Insulation resistance detection	Yes					
Residual current monitoring unit (RCMU)	Yes					

## Display and Communication

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Display	LED indicators; WLAN + app					
RS485	Yes					

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Communications expansion module	(Optional) WLAN-FE/4G					
Remote dry contact scheduling	Yes					

 **NOTE**

When the DC input voltage of the inverter is less than 200 V, the inverter shuts down without communication.

### Common Parameters

Technical Specifications	SUN2000-8 KTL-M0	SUN2000-10KTL-M0	SUN2000-12KTL-M0	SUN2000-15KTL-M0	SUN2000-17KTL-M0	SUN2000-20KTL-M0
Dimensions (W x H x D)	525 mm x 470 mm x 262 mm					
Net weight	25 kg					
Operating temperature	-25°C to +60°C (derated at +45°C or higher)					
Cooling mode	Natural convection					
Highest operating altitude	0-4000 m (derated above 2000 m)					
Relative humidity	0%-100% RH					
Input terminal	Amphenol Helios H4					
Output terminal	Waterproof quick-connect terminal					
IP rating	IP65					
Topology	No transformer					

# A Grid Codes

 NOTE

The grid codes are subject to change. The listed codes are for your reference only.

**Table A-1** Grid Codes

National/ Regional Grid Code	Descripti on	SUN2000 -8KTL-M0	SUN2000 -10KTL- M0	SUN2000 -12KTL- M0	SUN2000 -15KTL- M0	SUN2000 -17KTL- M0	SUN2000 -20KTL- M0
VDE-AR- N-4105	Germany low- voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
UTE C 15-712-1 (A)	France mainland low- voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
UTE C 15-712-1 (B)	France island power grid (230 V 50 Hz)	Supported	Supported	Supported	Supported	Supported	Supported
UTE C 15-712-1 (C)	France island power grid (230 V 60 Hz)	Supported	Supported	Supported	Supported	Supported	Supported

National/ Regional Grid Code	Descripti on	SUN2000 -8KTL-M0	SUN2000 -10KTL- M0	SUN2000 -12KTL- M0	SUN2000 -15KTL- M0	SUN2000 -17KTL- M0	SUN2000 -20KTL- M0
CEI0-21	Italy low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
EN50438-CZ	Czech Republic low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
RD1699/661	Spain low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
EN50438-NL	Netherlands low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
C10/11	Belgium low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
AS4777	Australia low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
IEC61727	IEC61727 low-voltage power grid (50 Hz)	Supported	Supported	Supported	Supported	Supported	Supported
User-defined (50 Hz)	Reserved	Supported	Supported	Supported	Supported	Supported	Supported
User-defined (60 Hz)	Reserved	Supported	Supported	Supported	Supported	Supported	Supported

National/ Regional Grid Code	Descripti on	SUN2000 -8KTL-M0	SUN2000 -10KTL- M0	SUN2000 -12KTL- M0	SUN2000 -15KTL- M0	SUN2000 -17KTL- M0	SUN2000 -20KTL- M0
CEI0-16	Italy low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
TAI-PEA	Thailand low-voltage power grid (PEA)	Supported	Supported	Supported	Supported	Supported	Supported
TAI-MEA	Thailand low-voltage power grid (MEA)	Supported	Supported	Supported	Supported	Supported	Supported
EN50438-TR	Turkey low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
IEC61727-60Hz	IEC61727 low-voltage power grid (60 Hz)	Supported	Supported	Supported	Supported	Supported	Supported
EN50438_IE	Ireland low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
PO12.3	Spain low-voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
EN50549-LV	Ireland power grid	Supported	Supported	Supported	Supported	Supported	Supported

National/ Regional Grid Code	Descripti on	SUN2000 -8KTL-M0	SUN2000 -10KTL- M0	SUN2000 -12KTL- M0	SUN2000 -15KTL- M0	SUN2000 -17KTL- M0	SUN2000 -20KTL- M0
ABNT NBR 16149	Brazil low- voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
DUBAI	Dubai low- voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
TAIPOWE R	Taiwan low- voltage power grid	Supported	Supported	Supported	Supported	Supported	Supported
EN50438- SE	Sweden LV	Supported	Supported	Supported	Supported	Supported	Supported
Austria	Austria	Supported	Supported	Supported	Supported	Supported	Supported
G98	United Kingdom G98	Supported	Supported	N/A	N/A	N/A	N/A
G99- TYPEA-LV	United Kingdom G99- TypeA-LV	Supported	Supported	Supported	Supported	Supported	Supported
G99- TYPEB-LV	United Kingdom G99- TypeB-LV	N/A	N/A	Supported	Supported	Supported	Supported
VDE-AR- N4110	Germany 230 V MV	Supported	Supported	Supported	Supported	Supported	Supported
AS4777- WP	Australia power grid	Supported	Supported	Supported	Supported	Supported	Supported

## Wireless Communication Parameters

Specifications	Inverter Built-in WiFi	WLAN-FE Smart Dongle	4G Smart Dongle
Frequency	2400–2483.5 MHz	SDongleA-05: 2400–2483.5 MHz	SDongleA-03-EU: <ul style="list-style-type: none"> <li>• Supports LTE-FDD: B1/B3/B7/B8/B20.</li> <li>• Supports LTE-TDD: B38/B40.</li> <li>• Supports WCDMA/HSDPA/HSUPA/HSPA+: B1/B8.</li> <li>• Supports GSM/GPRS/EDGE: 900 MHz/1800 MHz.</li> </ul>
Protocol standard	WLAN 802.11b/g/n	SDongleA-05: WLAN 802.11b/g/n	SDongleA-03-EU: <ul style="list-style-type: none"> <li>• Supports LTE-FDD (with receive diversity): B1/B3/B7/B8/B20/B28.</li> <li>• Supports LTE-FDD (with receive diversity): B38/B40/B41.</li> <li>• Supports WCDMA: B1/B8.</li> <li>• Supports GSM: 900 MHz/1800 MHz.</li> <li>• Supports digital audio.</li> </ul>

Specifications	Inverter Built-in WiFi	WLAN-FE Smart Dongle	4G Smart Dongle
Bandwidth	20 MHz/40 MHz (optional)	20 MHz/40 MHz (optional)	<p>LTE features:</p> <ul style="list-style-type: none"> <li>• Supports a maximum of 3GPP R8 non-CA Cat 4 FDD and TDD.</li> <li>• Supports 1.4 MHz/3 MHz/5 MHz/10 MHz/15 MHz/20 MHz RF bandwidth.</li> <li>• Supports MIMO in the downlink.</li> <li>• LTE-FDD: maximum downlink rate of 150 Mbit/s and maximum uplink rate of 50 Mbit/s</li> <li>• LTE-TDD: maximum downlink rate of 130 Mbit/s and maximum uplink rate of 30 Mbit/s</li> </ul> <p>UMTS features:</p> <ul style="list-style-type: none"> <li>• Supports 3GPP R7 HSDPA+, HSDPA, HSUPA, and WCDMA.</li> <li>• Supports QPSK and 16QAM modulation.</li> <li>• HSDPA+: maximum downlink rate of 21 Mbit/s</li> <li>• HSUPA: maximum uplink rate of 5.76 Mbit/s</li> <li>• WCDMA: maximum downlink rate of 384 kbit/s and maximum uplink rate of 384 kbit/s</li> </ul> <p>GSM features:</p> <p>GPRS:</p> <ul style="list-style-type: none"> <li>• Supports GPRS multislots class 12.</li> <li>• Coding schemes: CS-1, CS-2, CS-3, and CS-4</li> <li>• Maximum downlink rate: 85.6 kbit/s; maximum uplink rate: 85.6 kbit/s</li> </ul> <p>EDGE:</p> <ul style="list-style-type: none"> <li>• Supports EDGE multislots class 12.</li> </ul>

Specifications	Inverter Built-in WiFi	WLAN-FE Smart Dongle	4G Smart Dongle
			<ul style="list-style-type: none"> <li>• Supports GMSK and 8-PSK modulation and coding schemes.</li> <li>• Downlink coding format: MCS 1-9</li> <li>• Uplink coding format: MCS 1-9</li> <li>• Maximum downlink rate: 236.8 kbit/s; maximum uplink rate: 236.8 kbit/s</li> </ul>
Maximum transmit power	≤ 20 dBm EIRP	≤ 20 dBm EIRP	<ul style="list-style-type: none"> <li>• Class 4 (33 dBm±2 dB), EGSM900 frequency band</li> <li>• Class 1 (30 dBm±2 dB), DCS1800 frequency band</li> <li>• Class E2 (27 dBm±3 dB), EGSM900 8-PSK</li> <li>• Class E2 (26 dBm±3 dB), DCS1800 8-PSK</li> <li>• Class 3 (24 dBm+1/-3 dB), WCDMA frequency band</li> <li>• Class 3 (23 dBm±2 dB), LTE-FDD frequency band</li> <li>• Class 3 (23 dBm±2 dB), LTE-TDD frequency band</li> </ul>

# B Setting Dry Contact Scheduling Parameters

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## Scenario 1: Smart Dongle Networking Scenario

### Prerequisites

You have logged in to the app as **installer**. The initial password is **00000a**. Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

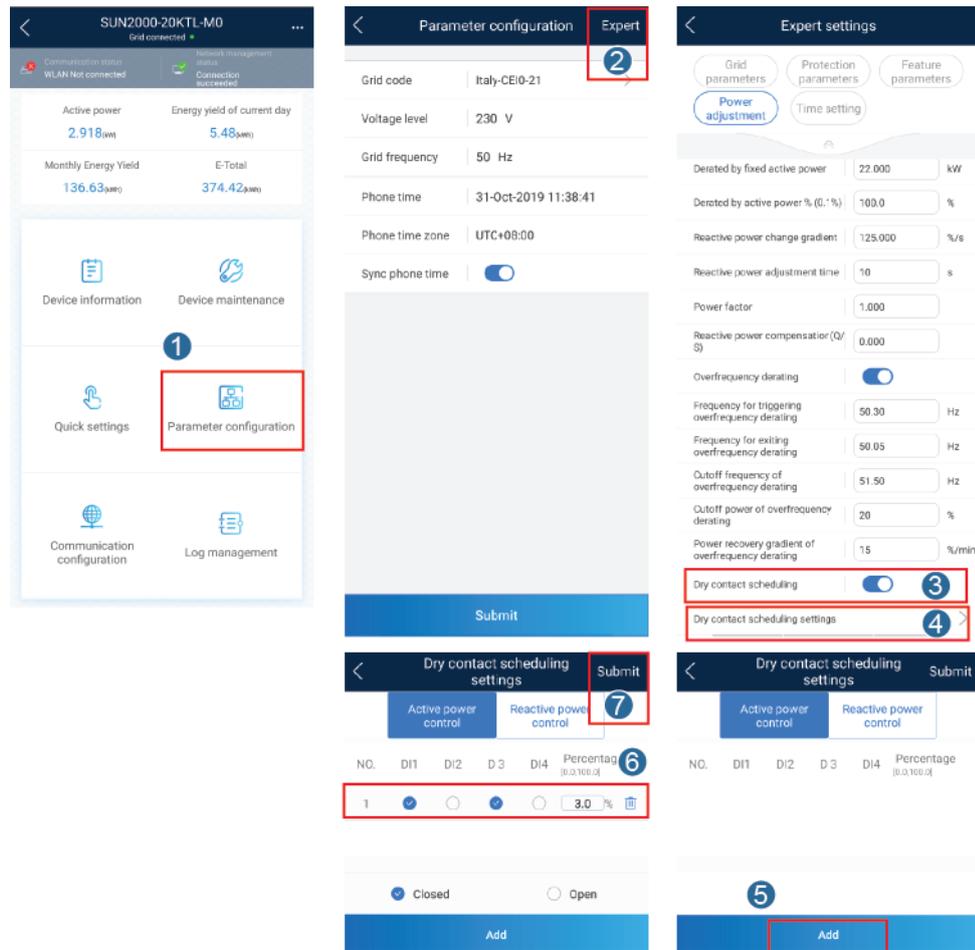
### Procedure

**Step 1** Set dry contact scheduling parameters.

 **NOTE**

Set **Dry contact scheduling** to , and set **Active power control** and **Reactive power control**.

Figure B-1 Setting dry contact scheduling parameters



----End

## Scenario 2: SmartLogger1000A Networking Scenario

See the [SmartLogger1000A User Manual](#).

You can scan the QR code to obtain it.



# C Setting Export Limitation Parameters

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## Scenario 1: Smart Dongle Networking Scenario

### Prerequisites

You have logged in to the app as **installer**. The initial password is **00000a**. Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

### Procedure

**Step 1** Set export limitation parameters.

Figure C-1 Setting export limitation parameters

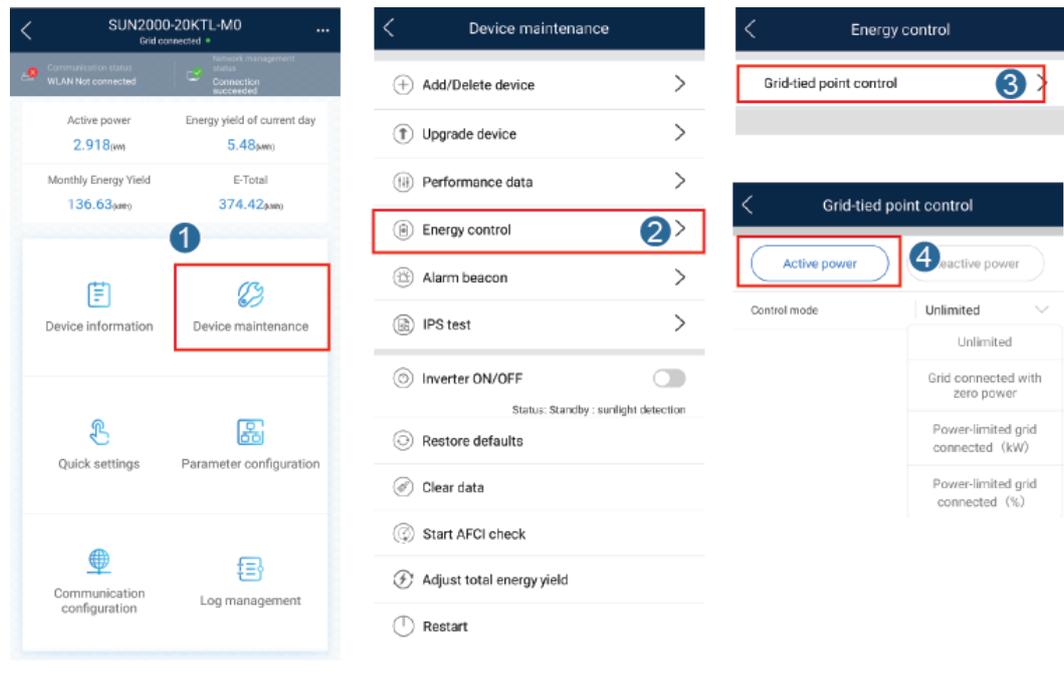


Table C-1 Control mode

Parameter			Description
Unlimited	N/A	-	If this parameter is set to <b>Unlimited</b> , the inverter output power is not limited. The inverter can export its rated power to the power grid.
Grid connected with zero power	Closed-loop controller	<ul style="list-style-type: none"> <li>SDongle/ SmartLogger</li> <li>Inverter</li> </ul>	<ul style="list-style-type: none"> <li>Set this parameter to <b>SDongle/ SmartLogger</b> when the SmartLogger1000A is connected.</li> <li>If multiple inverters are cascaded, set this parameter to <b>SDongle/ SmartLogger</b>.</li> <li>If there is only one inverter, set this parameter to <b>Inverter</b>.</li> </ul>
	Limitation mode	<ul style="list-style-type: none"> <li>Total power</li> <li>Single-phase power</li> </ul>	<ul style="list-style-type: none"> <li>If this parameter is set to <b>Total power</b>, it indicates that no backfeeding occurs for the three phases.</li> <li>If this parameter is set to <b>Single-phase power</b>, it indicates that no backfeeding occurs for the phase with the maximum power.</li> </ul>
	Power lowering adjustment period	-	Specifies the shortest interval for a single anti-backfeeding adjustment.

Parameter			Description
	Maximum protection time	-	Specifies the time for detecting meter data. If the Dongle does not detect any meter data within the preset time, the Dongle delivers the preset value of the <b>Active power output limit for fail-safe</b> to the inverter for protection.
	Power raising threshold	-	Specifies the threshold for raising the inverter output power.
	Communication disconnection fail-safe	<ul style="list-style-type: none"> <li>• Disable</li> <li>• Enable</li> </ul>	In the inverter anti-backfeeding scenario, if this parameter is set to <b>Enable</b> , the inverter will derate according to the active power derating percentage when the communication between the inverter and the Dongle is disconnected for a period longer than <b>Communication disconnection detection time</b> .
	Communication disconnection detection time	-	Specifies the time for determining the communication disconnection between the solar inverter and the Dongle.
	Active power output limit for fail-safe	-	Specifies the derating value of the inverter active power by percentage. If the Dongle does not detect any meter data or the communication between the Dongle and the inverter is disconnected, the Dongle delivers the derating value of the inverter active power by percentage.
Power-limited grid connected (kW)	Closed-loop controller	<ul style="list-style-type: none"> <li>• SDongle/ SmartLogger</li> <li>• Inverter</li> </ul>	<ul style="list-style-type: none"> <li>• Set this parameter to <b>SDongle/ SmartLogger</b> when the SmartLogger1000A is connected.</li> <li>• If multiple inverters are cascaded, set this parameter to <b>SDongle/ SmartLogger</b>.</li> <li>• If there is only one inverter, set this parameter to <b>Inverter</b>.</li> </ul>

Parameter		Description
Limitation mode	<ul style="list-style-type: none"> <li>• Total power</li> <li>• Single-phase power</li> </ul>	<ul style="list-style-type: none"> <li>• If this parameter is set to <b>Total power</b>, it indicates that no backfeeding occurs for the three phases.</li> <li>• If this parameter is set to <b>Single-phase power</b>, it indicates that no backfeeding occurs for the phase with the maximum power.</li> </ul>
PV plant capacity	-	Specifies the total maximum active power in the inverter cascading scenario.
Maximum grid feed-in power (kW)	-	Specifies the maximum active power transmitted from the grid-tied point to the power grid.
Power lowering adjustment period	-	Specifies the shortest interval for a single anti-backfeeding adjustment.
Maximum protection time	-	Specifies the time for detecting meter data. If the Dongle does not detect any meter data within the preset time, the Dongle delivers the preset value of the <b>Active power output limit for fail-safe</b> to the inverter for protection.
Power raising threshold	-	Specifies the threshold for raising the inverter output power.
Communication disconnection fail-safe	<ul style="list-style-type: none"> <li>• Disable</li> <li>• Enable</li> </ul>	In the inverter anti-backfeeding scenario, if this parameter is set to <b>Enable</b> , the inverter will derate according to the active power derating percentage when the communication between the inverter and the Dongle is disconnected for a period longer than <b>Communication disconnection detection time</b> .
Communication disconnection detection time	-	Specifies the time for determining the communication disconnection between the solar inverter and the Dongle.

Parameter			Description
	Active power output limit for fail-safe	-	Specifies the derating value of the inverter active power by percentage. If the Dongle does not detect any meter data or the communication between the Dongle and the inverter is disconnected, the Dongle delivers the derating value of the inverter active power by percentage.
Power-limited grid connected (%)	Closed-loop controller	<ul style="list-style-type: none"> <li>• SDongle/ SmartLogger</li> <li>• Inverter</li> </ul>	<ul style="list-style-type: none"> <li>• Set this parameter to <b>SDongle/ SmartLogger</b> when the SmartLogger1000A is connected.</li> <li>• If multiple inverters are cascaded, set this parameter to <b>SDongle/ SmartLogger</b>.</li> <li>• If there is only one inverter, set this parameter to <b>Inverter</b>.</li> </ul>
	Limitation mode	<ul style="list-style-type: none"> <li>• Total power</li> <li>• Single-phase power</li> </ul>	<ul style="list-style-type: none"> <li>• If this parameter is set to <b>Total power</b>, it indicates that no backfeeding occurs for the three phases.</li> <li>• If this parameter is set to <b>Single-phase power</b>, it indicates that no backfeeding occurs for the phase with the maximum power.</li> </ul>
	PV plant capacity	-	Specifies the total maximum active power in the inverter cascading scenario.
	Maximum grid feed-in power (%)	-	Specifies the percentage of the maximum active power of the grid-tied point to the PV plant capacity.
	Power lowering adjustment period	-	Specifies the shortest interval for a single anti-backfeeding adjustment.
	Maximum protection time	-	Specifies the time for detecting meter data. If the Dongle does not detect any meter data within the preset time, the Dongle delivers the preset value of the <b>Active power output limit for fail-safe</b> to the inverter for protection.
	Power raising threshold	-	Specifies the threshold for raising the inverter output power.

Parameter		Description
	Communication disconnection fail-safe	<ul style="list-style-type: none"> <li>• Disable</li> <li>• Enable</li> </ul>
	Communication disconnection detection time	-
	Active power output limit for fail-safe	-
		<p>In the inverter anti-backfeeding scenario, if this parameter is set to <b>Enable</b>, the inverter will derate according to the active power derating percentage when the communication between the inverter and the Dongle is disconnected for a period longer than <b>Communication disconnection detection time</b>.</p> <p>Specifies the time for determining the communication disconnection between the solar inverter and the Dongle.</p> <p>Specifies the derating value of the inverter active power by percentage. If the Dongle does not detect any meter data or the communication between the Dongle and the inverter is disconnected, the Dongle delivers the derating value of the inverter active power by percentage.</p>

----End

## Scenario 2: SmartLogger1000A Networking Scenario

See the [SmartLogger1000A User Manual](#).

You can scan the QR code to obtain it.



# D Setting Voltage Rise Suppression Q-U Curve

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## Scenario 1: Smart Dongle Networking Scenario

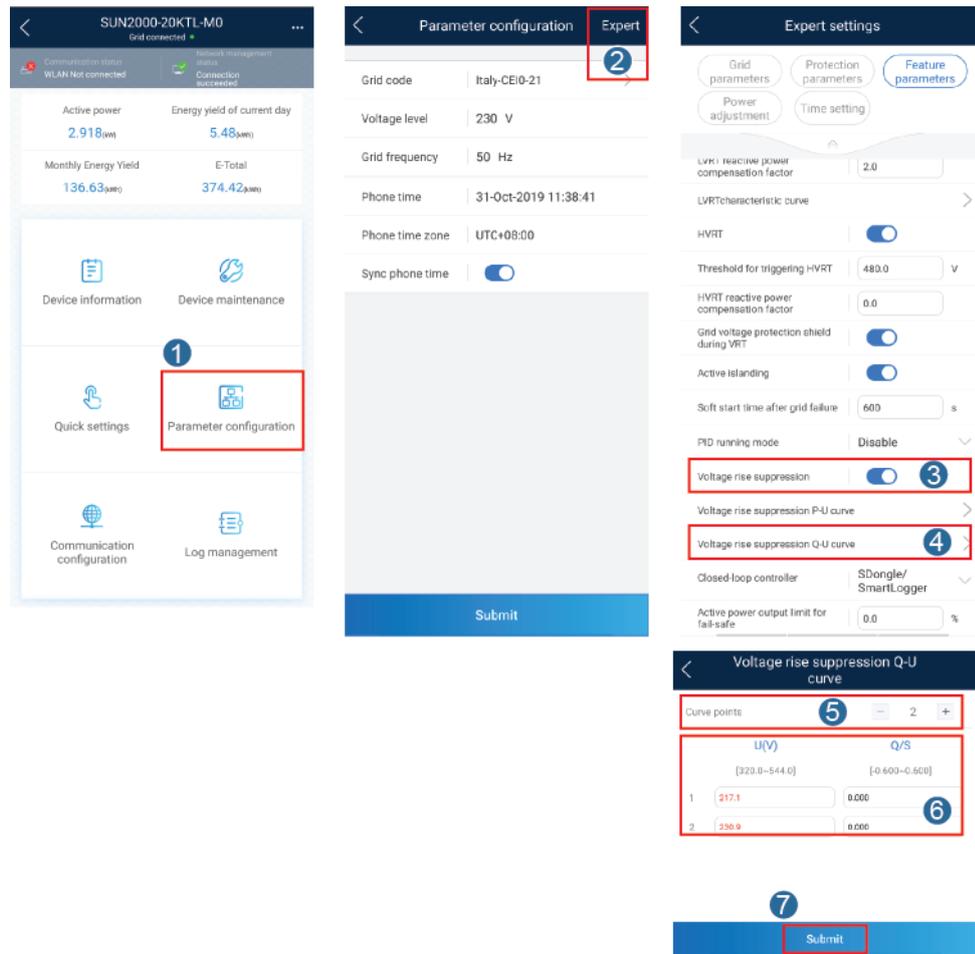
### Prerequisites

You have logged in to the app as **installer**. The initial password is **00000a**. Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

### Procedure

**Step 1** Set voltage rise suppression Q-U curve parameters.

Figure D-1 Setting voltage rise suppression Q-U curve parameters



----End

## Scenario 2: SmartLogger1000A Networking Scenario

See the [SmartLogger1000A User Manual](#).

You can scan the QR code to obtain it.



# E AFCI

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## Function Description

If PV modules or cables are incorrectly connected or damaged, electric arcs may be generated, which may cause fire. Huawei inverters provide arc detection to ensure the safety of users' lives and property.

This function is enabled by default. To disable this function, go to the **Device commissioning** screen from the FusionSolar app, choose **Settings > Feature parameters**, and disable **AFCI** test.

For details about how to go to the **Device commissioning** screen, see [6.3.3 Scenario 3: FusionSolar App Cannot Access the Internet](#).

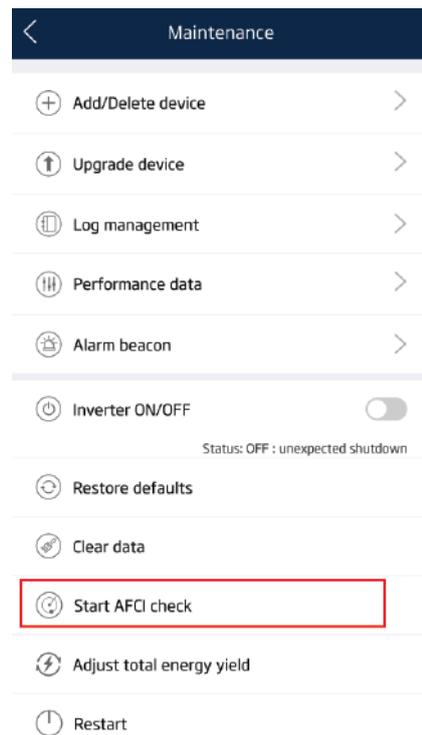
## Starting the AFCI Self-Check

Log in to the FusionSolar app as **installer**. On the **Device commissioning** screen, choose **Maintenance**, and tap **Start AFCI check**. In the dialog box that is displayed, tap **Confirm**.

### NOTE

The initial password is **00000a**. Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

**Figure E-1** Start AFCI check



## Clearing Alarms

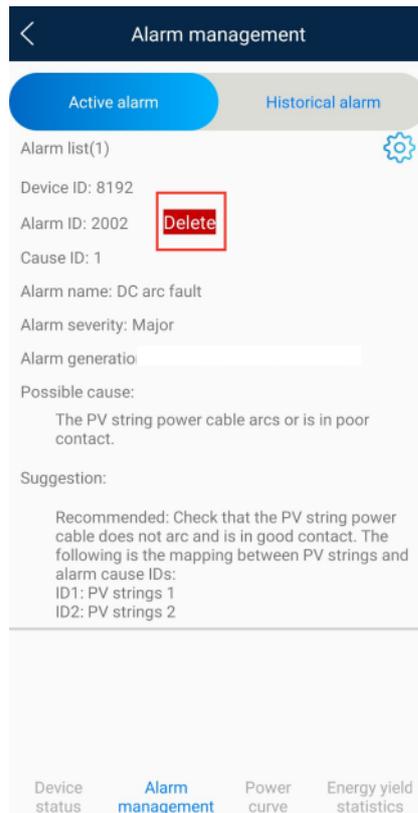
### NOTE

Data in the screenshots is for reference only. The actual screens prevail.

The AFCI function may cause **DC arc fault**, which can be cleared in the following three ways:

- FusionSolar app local commissioning tool  
On the **Device commissioning** screen, choose **Device Information** > **Alarm management**, and tap **Delete** on the right of the alarm.

**Figure E-2 Alarm management**



- FusionSolar app  
Log in to the FusionSolar app, choose **O&M > Device Alarm**, and tap **DC arc fault**. On the **Alarm Details** screen that is displayed, tap **CLEAR**.

**Figure E-3 Alarm details**

Alarm Details    Device Details

**DC arc fault**  
● (ADMC alarm, need to be manually cleared)

Plant Name : SUN2000-001  
Alarm Severity: Major  
Alarm Status:  
Alarm ID: 2002  
Cause ID: 1  
Device name:  
Device type:  
Local Time:  
Generation time :  
Recovery Time :

**Handling Suggestion Details**

Reason:  
The PV string power cable arcs or is in poor contact.

Handling Suggestions:  
Recommended: Check that the PV string power cable does not arc and is in good contact. The following is the mapping between PV strings and alarm cause IDs:  
ID 1: PV strings 1

CONFIRM    CLEAR    RECOVER

- FusionSolar Smart PV Management System  
Log in to <https://intl.fusionsolar.huawei.com>, choose **Intelligent O&M > Alarm Management**, select **DC arc fault**, and click **Clear**.

**Figure E-4 Device alarm**

Device Alarm    Diagnosis Warning

Plant selection: Select a plant    Status: Cleared    Alarm Severity: All    Device Name:    Device Type: All    Alarm Type: All    Generation time:    -

Search    Save    Refresh

User-defined filter

	Plant Name	Device Type	Device Name	Alarm Type	Alarm Name	Alarm ID	Cause ID	Alarm Severity	Status	Local Time	Generation Time	Recovery Time	Recovery Suggestion
<input type="checkbox"/>	SUN2000-001	Smart String Inverter	21010743110125450709	Abnormal alarm	DC arc fault (ADMC alarm, ne...	2002	1	Major					Recovery Suggestion
<input type="checkbox"/>	SUN2000-002	Smart String Inverter	21010742110123450709	ADRCMB alarm	APCI SELF-CHECK FAILURE	2021	1	Major					Recovery Suggestion

Export    Confirm    Clear    Recovery

Page 1    Page/Total: 1 Page    Go to page: 1    Page/GO

# F IPS Test (for Italy CEI0-21 Grid Code only)

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## Prerequisites

You have logged in to the app as **installer**. The initial password is **00000a**. Use the initial password upon first power-on and change it immediately after login. To ensure account security, change the password periodically and keep the new password in mind. Not changing the initial password may cause password disclosure. A password left unchanged for a long period of time may be stolen or cracked. If a password is lost, devices cannot be accessed. In these cases, the user is liable for any loss caused to the PV plant.

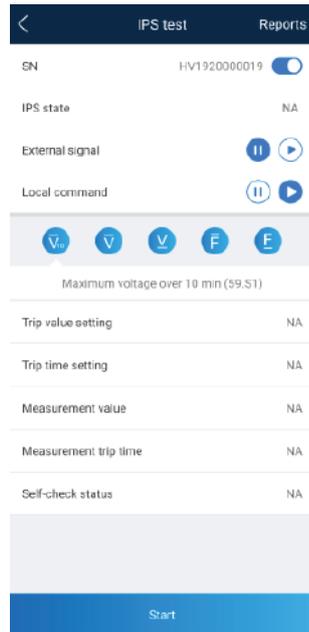
## Context

The Italy CEI0-21 grid code requires an IPS test for the SUN2000. During the IPS test process, the SUN2000 consecutively tests the protection thresholds and time for 10-min overvoltage, level 1 overvoltage, level 1 undervoltage, level 1 overfrequency, and level 1 underfrequency. The SUN2000 shuts down after the IPS test starts, and it restarts after the IPS test is successful.

## Procedure

- Step 1** On the **Home** screen, choose **Device maintenance** > **IPS test** to access the IPS test screen.

**Figure F-1** IPS test



**Step 2** Choose to start the S1 or S2 check as required. The default check type is S2. To start the S2 check, you need to set **External Signal** or **Local Command**.

**Table F-1** IPS test type description

IPS Test Type	Description	External Signal Setting	Local Command Setting
S1	The level 1 overfrequency protection threshold is 50.5 Hz and the level 1 underfrequency protection threshold is 49.5 Hz.		
S2	The level 1 overfrequency protection threshold is 51.5 Hz and the level 1 underfrequency protection threshold is 47.5 Hz.		
S2 (default)	The level 1 overfrequency protection threshold is 51.5 Hz and the level 1 underfrequency protection threshold is 47.5 Hz.		

IPS Test Type	Description	External Signal Setting	Local Command Setting
S2	The level 1 overfrequency protection threshold is 51.5 Hz and the level 1 underfrequency protection threshold is 47.5 Hz.		

**Step 3** Tap **Start** to start the IPS test. After the IPS test is complete, **IPS State** is displayed as **IPS state success**. Tap **Reports** in the upper right corner of the **IPS test** screen to view **IPS Self-Check Report**.

----End

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# **G** Acronyms and Abbreviations

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<b>A</b>	
<b>ACDU</b>	alternating current distribution unit
<b>AFCI</b>	arc-fault circuit interrupter
<b>L</b>	
<b>LED</b>	light emitting diode
<b>M</b>	
<b>MPP</b>	maximum power point
<b>MPPT</b>	maximum power point tracking
<b>P</b>	
<b>PV</b>	photovoltaic
<b>R</b>	
<b>RCD</b>	residual current device
<b>W</b>	
<b>WEEE</b>	waste electrical and electronic equipment